

STANDARD INSTALLATION
TOPIC EXCHANGE SERVICE



RELOCATION INFORMATION FOR

Hanau
Germany

Information Date
February 19, 2003

Visit the SITES Web Site at
<http://www.dmdc.osd.mil/sites>

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Installation

Installation Overview

For more information on this subject:
414th BSB Web Page
<http://www.hanau.army.mil>

Welcome to HANAU, GERMANY - land of the Grimm Brothers, linguists and masters of German Folklore! We hope you enjoy your stay! Unlike the typical tourist, you will be here long enough to sample the lifestyle and to get to know the people. Explore Germany. Take advantage of your weekends; they will slip away faster than you think. This can be the most exciting and memorable assignment of your military career! The 104th Area Support Group (ASG) and the 414th Base Support Battalion (BSB) are located in Hanau. The peacetime mission of the 104th ASG and the 414th BSB is to provide quality of life support to the units within the ASG footprint. While many US facilities continue to close in Germany, Hanau and its outlying communities (Buedingen, Gelnhausen, and Erlensee) remain strong. The history of Hanau is both important and interesting. In the early hours of 19 March 1945, Hanau was violently woken by a massive allied air strike. Close to 85 percent of Hanau was destroyed, and it seemed the city, just 11 miles east of Frankfurt am Main, had suffered a mortal blow. Today, Hanau is a small, bustling city of approximately 90,000 people. This figure includes the populations of the smaller communities of Wolfgang, Grossauheim, Steinheim, Klein Auheim, Hohe Tanne, and Mitlebuchen as a result of a merger in 1974. Some 13,000 workers commute daily to Hanau, causing the main traffic arteries leading out of town to swell each afternoon.

Although Hanau received status as a city from Albrecht I in 1093, it was not until religious refugees poured into the city in 1597 that it began to flourish. Given religious freedom by the ruling Count, these refugees, mostly Dutch and Belgian Wallons, constructed a new city and started new trades, including gold and silver-smithing. The refugees also built the Netherlands Wallon Double Church which stands today on Franzoesische Allee as a monument. Hanau's Academy of Art was established in 1772 for the training of young people to work in the city's gold and silver trade. It is the oldest existing school of its kind in Germany. The history of the city touched that of America during our Revolutionary War. A treaty was signed in Hanau in February 1776 to hire mercenaries. This treaty

provided England's King George III with the first contingent of Hessian soldiers for use against the American Colonies. During the early years of the 19th century, Hanau was occupied by Napoleon's troops and its fortifications were destroyed. In 1886, Hanau fell into Prussian hands. At the beginning of the 20th century, Hanau's Main River Port was built. This paved the way for trade of all kinds. Despite the world wars, Hanau continued to thrive. Its gold and silver industries attracted gem and other precious metal factories. Today, the products of Heraeus, Quarzlampen Company, Dunlop Rubber, Degussa and many others are vital to the city's economic welfare.

On 16 October 1991, the US military community in Hanau was redesignated as the 414th BSB in accordance with the United States Army Europe Community Command Plan. Unlike most army posts in CONUS, the Hanau military community is comprised of seventeen smaller installations or "Kasernes". Each kaserne has an interesting history of its own. Pioneer Kaserne was built under Hitler's regime between 1938 and 1939. It was occupied by the German Railroad Recruiting and Training Battalions of the 3rd German Railroad Regiment. In 1944 and 1945 the kaserne was damaged by an allied aerial bombardment and was later attacked by artillery fire. It was reestablished by municipal construction agencies organized by the US Government. Pioneer Kaserne now houses the majority of the facilities for the support and welfare of military personnel and their family members. It is also the home of 102 SIG BN and 130 ENG BDE. Fliegerhorst Kaserne was initially built for Hermann Goering's German Air Force in 1937. The construction plan provided for the project to extend over 15 years and was outlined in three phases. The project began in 1937; however, due to the outbreak of WWII, only the first phase was completed. In 1945, the US Army occupied the kaserne and utilized it as a signal depot, consisting of a maintenance division and a storage division. In 1952 the entire depot was transferred to Pirmasens; the installation was redesignated and assigned artillery, transportation, ordnance and aviation units of the 7th Army. Fliegerhorst currently houses aviation and maintenance facilities, government housing, and support and recreation activities for service members and their families. Wolfgang Kaserne was a former WWI ammunition factory. It was upgraded between 1936 and 1938 by the former "Herresamnt" for use as an ammo depot. As a result of enormous construction, Wolfgang is currently a modern facility housing the Hanau military community's shopping and entertainment district. Yorkhof Kaserne was

constructed between 1905 and 1911 and was first occupied by troops assigned to the German Army Post Depot. It is now the headquarters of the 104th ASG. Hutier Kaserne was constructed between 1908 and 1910. In 1920, these buildings were converted to civilian type buildings including schools and police headquarters. In 1936 - 1937, it was reconverted to German military use. It was at this time that the post was named Hutier in honor of a famous Prussian, General Oscar Von Hutier. Hutier is home to the 16th Corp Support Group. Argonner Kaserne, named after the Argonner Forest, scene of the famous WWI battle, was constructed between 1937 and 1938 and occupied by the German Army Engineer NCO School. Argonner now houses Medical, Dental and Veterinary Services, a guest house, government housing, and both Hanau Middle and Hanau High Schools.

Buedingen also has an interesting history. Buedingen is located just 16 miles from Hanau and is part of the 414th BSB. Buedingen is nestled in the southwestern foothills of the Vogelsberg Mountains. After the fall of the Roman Empire, the Franks, seeking to control trade and travel, built many forts in the area surrounded by the Taunus, Vogelsberg, and Spessart Mountains. One of these forts was located in what is now the township of Buedingen. In the 12th century, this small, sandstone fort was replaced by a Carolingian style castle surrounded by a circular wall of stones. The castle, which became the residence of the lords of Buedingen, has been occupied ever since. In order to protect the city, one prince constructed a wall and created a moat. The wall still stands, and the old town is a beautiful example of late Gothic fortification. The Thirty Years War reduced the city's population from 1500 to 500. Today, the city has approximately 7,000 residents. Highlights from a visit to Buedingen include the Rathaus and the Widow's residence which are fine examples of 15th century architecture. There are also numerous gates, walls, and towers from the Gothic, Renaissance, and Baroque periods. The military installation in Buedingen, formerly known as Krueger Kaserne, was constructed between 1935 and 1939 for the German Machine Gun Battalion 3. This unit was replaced in 1939 by an anti-tank battalion which was stationed on the post until its deployment into combat in 1944. Following the arrival of the Americans in 1945, the kaserne was renamed Armstrong Kaserne in honor of 1st Lieutenant Armstrong. 1LT Armstrong served as an air observer for the 68th Field Artillery Battalion and was killed in action on Anzio Beach head in Italy. Armstrong Kaserne is currently home to the 1st Squadron 1st Cavalry Regiment of Dragoons.

The German community of Gelnhausen is called "home" by a number of 414th BSB residents. Gelnhausen's official history begins in the year 1170, when Frederick I (also called Barbarossa) founded the Nova Villa. Three considerably older villages were united and widely enlarged to one new city. Gelnhausen's location on the Kinzig River, made it a prime location on this main medieval trade route. Gelnhausen was one of the richest cities in the empire and attracted many wealthy merchants. From the year 1180 until his death, Barbarossa lived here for some time every second year. His son, Henry V, called the castle his most beloved place. Gelnhausen suffered under the 30 years war as well. It was raided and sacked and left uninhabitable and depopulated. After the war, people came back slowly. However, those that returned were poor craftsmen and farmers, not the wealthy merchants. Today, Gelnhausen has 22,000 residents and is the cultural and economical center of the Kinzig Valley.

Must Know Items

For more information on this subject:

MTMC

<http://www.mtmc.army.mil>

In this section, we try to provide information to assist you in a successful relocation. However, all the information in this SITES packet is designed to ease your transition. Be sure to read more than just the beginning of the packet, you will be glad you took the time to research your new location. When you think about what to pack, what to mail, what to bring along, keep in mind the LENDING CLOSET. Army Community Service (ACS) has a Lending Closet available to relocating service members and civilians and their families. Pots, pans, dishes, silverware, coffee pots, irons, baby cribs, car seats, and much more can be signed out to personnel waiting for their household goods. The Housing Office has a FURNITURE BRANCH as well as an APPLIANCE BRANCH. They can lend furniture for a period of 90 days and appliances for the extent of your tour. The Service Mart has TVs, VCRs, and other equipment for rental. Unfortunately, there is no agency that has LINENS for temporary use. Personnel should consider hand carrying, mailing, buying, or shipping these items early.

EFMP SCREENING: Everyone on orders to Europe must complete an Exceptional Family Member Program screening before dependent travel will be authorized. For more information regarding the EFMP screening contact your local medical facility or the EFMP Coordinator at your local ACS.

IMPORTANT DOCUMENTS TO HAND CARRY: Orders, Immunization records and medical/dental history, Marriage Certificates, Divorce Decree, Passports, Social Security cards, wills, power of attorney, school records, car title and shipping papers, car registration, car insurance policy, driver's license, household goods shipping inventory, employment records and references, pet records, credit card(s), and a copy of your last Leave and Earnings Statement (LES).

NEW PASSPORT INFORMATION: Effective July 2, 2001, the State Department requires both parents consent to obtain passports for overseas travel of children under the age of 14. Both parents must now sign the passport application forms, unless one parent is unavailable because of geographic separation, divorce, or other circumstances. In this case, the parent applying for a child's passport needs a signed, nonnotarized letter or statement from the absent parent that provides permission to take the child or children overseas. For more information on this subject, please see the US State Department website or your local Personnel Service Battalion.

MAILING: Your sponsor can open a mail box on your behalf with a copy of your orders.

SHIPPING PRIVATELY OWNED VEHICLES (POVs): US Customs is now making it a policy that Service personnel will need to have a copy of the title to their vehicle. If the vehicle has a lien, one certified (notarized) and two facsimilies (copies) of original or certified copy of the vehicle title must be presented. The title must include the vehicle identification number (VIN) or, if the vehicle does not have a VIN, the product identification number. In addition, if there is a lien on the vehicle, there must be written approval from the "third party-in-interest (leasing company or lienholder). For more information on shipping POVs, see the MTMC website address under **MUST KNOW ITEMS**.

From arrival at the port, vehicles are transported to local communities for pick up. For personnel assigned to the 414th BSB, vehicles are transported to Mainz-Kastel Vehicle Processing Center (VPC), which is approximately an hour's drive from Hanau. It is imperative that personnel notify the transportation office of their duty assignment upon arrival. The Military Traffic Management Command (MTMC) "Shipping Your POV" is no longer printed in hard copy. It is available on the MTMC website listed at the beginning of this section. When you are on the MTMC website, click on "transportation services", then on "personal property". This

document has information about all VPC's including contact information and directions. Your car must pass an inspection for safety, condition and reliability. To make your transition smooth, it is recommended that any needed repairs be completed prior to shipping your car to Germany. Repair labor and parts are very expensive, and parts may take time to arrive in Germany. Check vehicles for rust, torn fenders, chips, cracks or star fractures in the windshield, or oil leaks. Inoperative lights, horn, speedometer, and more can prevent your car from passing inspection. See **POV INBOUND SHIPMENTS** for more information. Information regarding the status of POV shipments can be obtained on the website listed under the **POV In-Bound Shipments** section of this document.

CAR SEATS: Car seat requirements are different in Germany than the U.S. All children under 12 years of age, who are smaller than 4'11" or weight less than 50 pounds must use an approved child seat or booster seat. Children from birth to 36 months or 0 to 40 lbs must use a car seat. Children ages 3 to 11 or 33 to 80 lbs must use a booster seat. Failure to use these devices may result in a fine.

CAR INSURANCE: Germany has a high cost of living. Prices for auto insurance are especially expensive. Variables include: your age and your car's age, engine size, make, model and weight. German Liability insurance, which is mandatory, ranges from Euro 400 to Euro 1000 per year (\$1.00=Euro 1.10). Shop around when purchasing insurance.

DRIVERS' LICENSING: The minimum age for driving in Germany is 17 years of age. Soldiers and US civilian employees must have either a stateside license or a country license in order to obtain a USAREUR certificate of license. Prior to departing, ensure that your stateside driver's license is current and not near expiration. Possession of a valid stateside license expedites licensing in USAREUR. Personnel must hold a USAREUR POV Certificate of License in order to operate a private auto off post. Individuals are no longer permitted to use a military license (OF 346) in lieu of a valid state or country license to obtain a U.S. Forces POV Certificate of License for any class. If you do not have a valid license you will be able to get licensed, however, the process will be lengthy and expensive. The German driver's license (Fuehreschein) costs approximately Euro 2000. A copy of the Driver's License study guide is available at the USAREUR website (see Regulations section for address). It is recommended that you begin to study for the driver's license exam before you arrive in country. The laws and street

signs are different from those in the U.S. and it can be confusing. Personnel requiring child care during the driver's orientation and test may utilize hourly slots on a space available basis. Children must first be registered through Central Registration in order to use hourly care. GAS: In Hanau AAFES has only one gas station with a service garage. There is often a wait for an appointment at the garage. There are few garages on the economy that are able to work on American model cars. Gas is of good quality and is purchased in liters instead of gallons. AAFES gas stations are few and far between. For your convenience gas coupons can be purchased at the PX and can be used at specified gas stations on the economy. Without gas coupons, you would pay approximately \$5 for a gallon of gas at a German gas station. With the gas coupons, you pay average stateside prices.

PRIVATELY-OWNED WEAPONS: Service Members are no longer allowed to ship, transport or hand carry privately-owned firearms to Germany. This is necessary to avoid the possibility of German criminal prosecution for unauthorized possession of weapons or the possibility of punishment under the UCMJ.

UTILITIES: Utilities also are more costly than most stateside locations. Utility bills are pro-rated based on estimated usage. See the UTILITIES section for more information.

TELEPHONE: Telephone bills easily get out of control in Germany. There are no "local calls" in Germany. Each call is charged based on the call's time of day, duration, and distance. Long distance services are offered by a number of independent companies. Do not call the US without a long distance telephone plan! The ACS Financial Readiness Program can provide you with information about various options. While you may be able to use a stateside telephone in your quarters, the German Telekom Office would prefer that you use a German phone. You have the option of renting or buying a phone. Mobile Telephones or "Handys" are extremely popular in Germany. Look before you buy; there are a variety of billing plans and manufacturers. **BE ADVISED, 1-800 CALLS ARE NOT TOLL FREE IN GERMANY.**

VOLTAGE: Germany uses a different voltage current than the United States. Germany runs on 220 volts, 50 cycles; the US runs on 110 volts, 60 cycles. All electrical appliances manufactured for use in the United States must be used with a transformer. Some appliances, such as clocks, do not work correctly

when plugged into a transformer. Others, such as microwaves may deteriorate when returned to 110 voltage use. Transformers are equipped to handle different wattage. The wattage required should be listed on the back of the appliance. Many appliances are now available in dual voltage; they simply require an adapter. Don't discard your lamps! If your quarters are wired with 220 voltage, all you need is a plug adapter for the outlet and 220V light bulbs. Make sure you purchase the correct light bulbs at the PX; they carry both 110V and 220V. Many of the quarters in the 414th BSB have been renovated to include both 110 and 220 voltage. Be aware that the cycles have not been converted and this will affect all time-keeping appliances.

PETS: The German states have recently passed new laws restricting the breeding, trading and obtaining of dog breeds which are classified as "fighting dogs". You must obtain a German permit to own a mix or purebred of the following breeds: American Pitbull Terrier, American Stafford Terrier or American Staffordshire Terrier, Staffordshire Bullterrier, American Bulldog, Bullmastiff, Bullterrier, Dogue de Bordeaux, Dogo Argentino, Fila Brasileiro, Kangal, Kaukasischer Owtscharka, Mastiff, Mastin Espanol, Mastino Napoletano, Tosa Inu. For the most current information on this situation please contact the Veterinary Services or visit the 414 BSB web site. Germany does not quarantine animals, but requires a health certificate, which can not be more than 10 days old. Rabies vaccinations must be at least 30 days old and not more than one year old. Your military veterinarian can provide information about host country requirements. Pets are allowed in billeting and temporary lodging. A \$50 fumigation fee and daily pet rate of \$6 per pet per day apply to pets in billeting. Personnel who are lodged in German hotels may need to find kennel facilities. The Hanau Vet clinic does not have kennel facilities available but they do have a listing of local kennels and contact information.

FOOD STAMPS and WIC: Food stamps are not available overseas. The new WIC overseas program opened it's Hanau location in May. This location serves members of the 414th BSB. Once you are overseas it is impossible to sign up for Supplemental Security Income (SSI) and Supplemental Disability Income (SDI) through the Social Security Administration. If you or your family members have a disability, it is imperative that you sign up prior to coming overseas. Visit your local Social Security Office, this could make a significant difference in your income.

GERMAN CURRENCY is the Euro. Euro are required for all purchases off the American Kasernes. The European Union countries has implemented the use of the common currency, the Euro, beginning 1 January 2002. The 12 member states participating in the Euro conversion include: Belgium, Germany, France, Finland, Italy, Ireland, Luxemburg, the Netherlands, Austria, Portugal, Spain, and Greece. While exchange rates vary each day, one dollar is currently purchasing approximately 1.03 Euro. The rate of the U.S. dollar to Euro varies based upon supply and demand within international currency markets. The rate is announced by AFN and can also be found in the Stars and Stripes newspaper daily. Servicemembers stationed in this area receive a Cost of Living Adjustment (COLA). COLA is a tax-free entitlement based on current living costs in a geographical area. German stores do not accept credit cards as readily as American. Some that do, only accept the EuroVisa. Be prepared to have Euro on hand or withdraw from an ATM once you reach Germany. ATM's on post will allow you to withdraw either dollars or Euro.

VALUE-ADDED TAX (VAT): The price of goods on the German economy includes a 16 percent tax (Mehrwertsteuer). ID card holders can use a VAT form to receive an exemption from this tax for purchases over Euro 25. VAT forms are controlled documents regulated by both the VAT office and the German government. Contact your local VAT office for the rules and regulations. In Hanau, it is located on Old Argonner Kaserne, Bldg. 454, room 12. In Buedingen, it is located on Armstrong Kaserne, Bldg. 2204.

SHOPPING: Shopping hours and available merchandise are limited. Some AAFES facilities (the PX, video store) close as late as 2100 (9 pm), many close earlier. It is advised that you bring extra medicine, diapers, and formula (if you are traveling with small children). This will allow time for you to get settled and to find alternate brands, if necessary.

MEDICAL SERVICES: Medical and Dental services in Hanau are limited. There is often a wait for an appointment as service members have priority. Whenever feasible, schedule routine appointments prior to your arrival in Germany.

EMPLOYMENT: If you are interested in employment during your tour in Germany, please see the section entitled EMPLOYMENT OVERVIEW for detailed information.

If you are driving yourself from the airport, use these DIRECTIONS FROM THE FRANKFURT AIRPORT TO HANAU: Get on the Autobahn towards Munich/Wuerzberg A-3 (Autobahn Number 3). Stay on A-3 until you see a sign for Hanau/Babenhausen (Road Number 45); take this exit, following the signs toward Hanau. After a short distance the road will split, stay to the right (Road Number 43a) following the Hanau/Fulda sign. Take the exit marked Hanau/Wolfgang. At the top of the exit will be a stop sign. Turn right at the stop sign. Take another right at the traffic light. The road will split into two traffic lights, stay to the right (this will force you to turn right). There will be signs for Pioneer Kaserne which will be ahead on your right at the second light. If you get lost here are two numbers to remember: Military Police 06181-88-8749 and Army Community Service 06181-88-8965. Make Sure You Get German Money (Euro) COINS at the airport for this type of emergency. For information on Arrival and Check-In Requirements, Temporary Quarters, and Pets: see RELOCATION SERVICES.

ARRIVAL INFORMATION: There are 2 primary means of arriving in country, AMC at Rhein Main Air Base or Frankfurt International Airport. Following is a summary of the process you can expect upon arrival. Weekend arrival is not authorized for travel to USAREUR.

1. AMC Arrival - You will be met by a representative of 64th Replacment Detachment. Once you have collected your luggage and pets, you will be directed to the luggage claim area. Pets may be picked up from the Passenger Service Center, around the corner from the arrival gate. Once you have placed your luggage in the luggage holding area, you may proceed to the processing center.
2. Frankfurt International Airport Arrival - Once you have passed through the customs area and claimed your luggage, you will look for the USO lounge in the lower level of Terminal C. USO staff will direct you to the free shuttle bus to take you to Rhein Main Air Base.

Once you have arrived at 64th Replacement Detachment, there will be a short briefing. In-processing will begin after the briefing and last approximately 4 hours. Once In-processing has been completed, you will load the Sponsorship Bus to take you to your community. Be advised, pets will ride in a luggage rack on the underside of the bus. All soldiers must process through the 64th Replacement Detachment before proceeding on to Hanau.

In Hanau - upon arrival, In-processing Training Center (ITC) staff will provide a short briefing on the process as well as provide you with a Welcome Packet for the 414th BSB. Your units and sponsors will be notified to pick you up. Family members may wait in the ACS lounge until your sponsor arrives.

CUSTOMS: Be advised, there are limitations on the amount of tobacco you may bring in country. The current limitations are 200 cigarettes, 50 cigars or 250 grams of smokeless tobacco (approximately 8.8 oz. Any amounts in excess of these limits **WILL BE CONFISCATED** by the Customs MP's at Rhein Main.

CHILD CARE: THERE IS CURRENTLY A WAITING LIST FOR ALL AGES OF CHILD CARE. AVERAGE WAIT IS 5 MONTHS, BUT IS DEPENDENT UPON THE AGE OF THE CHILD. You may register for child care online at the 414 BSB website.

Whether you need full-time child care or periodic care, it is advisable to register online as soon as possible. Date of registration online or in-office will determine placement upon any waiting lists. Please see the Child and Youth section for contact information. Even if full time care is not required, families are encouraged to register online as soon as possible so they may access hourly care in order to attend In-processing Training Center Classes. **SINGLE PARENT AND DUAL MILITARY** be aware that during ITC you may utilize an hourly child care slot if there is a wait for a full time slot for your child's age group. Hourly rates are more expensive than full-time slots for many ranks. As of 20 February 2001, a new USAREUR wide supervision policy is in effect based upon grade level. Children ages newborn to age 4 must be in the direct supervision of an adult at all times. Children in grades kindergarten through grade 5 may play in a playground or yard with immediate access (sight or hearing distance) to adult supervision. Kindergarten students must be escorted to and from school and other supervised activities. Children grades 1 to 5 may walk to and from school and other supervised activities alone. Youth in grade 6 may be left at home unattended for a maximum of 3 hours with ready access to adult supervision. They may also supervise siblings up to a maximum of 3 hours. Youth in grades 7 to 9 may be left alone for up to 6 hours, but not overnight. They may also babysit siblings for up to 6 hours as well as other children. Youth in grades 10 to 12 may be left home alone for up to 3 days, but with monitoring by a neighbor or friend at least twice daily. They will also have

telephone access to a neighbor and know the whereabouts of at least one parent.

SCHOOLS:

There are three elementary schools, one middle school and one high school that serve the children affiliated with the 414th BSB. Area of residence determines the elementary school placement. **ARGONNER ELEMENTARY SCHOOL**, Old Argonner Kaserne, Hanau, DSN 322-8374. **SPORTSFIELD ELEMENTARY SCHOOL**, Sportsfield Kaserne, Hanau, DSN 322-8990. **GELNHAUSEN ELEMENTARY SCHOOL**, Coleman Housing Area, Gelnhausen, 06051-13011. **HANAU MIDDLE SCHOOL**, New Argonner Kaserne, DSN 322-8647. **HANAU HIGH SCHOOL**, New Argonner Kaserne, DSN 322-8165. The 2002/2003 school year will begin on 26 August and ends on 12 June. Spring Break begins April 8, 2002 with classes resuming on April 15, 2001.

GRADUATION REQUIREMENTS: Students graduating in the class of 2002 and beyond are required to earn the following credits: Language Arts - 4 units (2 years of ESL may be substituted for 2 years of English), Social Studies - 3 units (1 unit in U.S. History and 1/2 unit in U.S. Government), Science - 3 units, Mathematics - 3 units (2 units must be earned in course work that includes algebra and geometry), Fine Arts - 1 unit (Visual arts, music, theater, dance and/or humanities), Career Education - 1 unit, Physical Education - 1 unit, Health Education - 1/2 unit, Computer Education -1 unit, Electives - 4 1/2 units for a total of 24 units.

REGISTRATION: The following information is required in order to register children for school: Passport/ Birth Certificate, up-to-date shot record, travel orders listing family members, sponsors ID card, and school records from previous schools. The school registration form can be printed from the 414th BSB website and completed prior to arrival. Families choosing to home-school their children or enroll in host-nation schools, must complete a DODDS-E registration form indicating their intent utilize other than DODDS education options. When completed, this form will be turned in to the 414th BSB School Liaison Officer (contact information found under Education Section). This form may be obtained from the 414th BSB School Liaison Officer, in the Welcome Packet upon arrival or from your sponsor upon request.

SPECIAL EDUCATION: Hanau is designated as a Category 4 community for the purposes of the Exceptional Family Member Program and offers all

services attendant to that designation. Hanau is not able to support low incident disabilities.

EXTENDED DAY CARE FACILITIES: The Hanau Schools offer some after school extra-curricular activities. Please see the Education section for more information. After school child care for children 1st

grade through 11 years of age is provided by the School Age Services and Family Child Care Providers. The Galaxy and Millenium Teen Centers offer activities for middle and high school age youth. Please see the Child and Teen Services for more information.

Must Know Items

<i>--Installation--</i>	
Site Name	Hanau
Last Updated	February 19, 2003
Country	Germany
County	
ZIP Code	09165
Service	USA
Host Command	104th (ASG), 414th (BSB)
Physical Size	
<i>--Phones--</i>	
DSN Country Code	
DSN Number	322-8965/8963
Commercial Country Code	49-
Commercial Area Code	6181-88-
Commercial Number	8965
FAX DSN Country Code	
FAX DSN Number	322-8587
FAX Commercial Country Code	49-
FAX Commercial Area Code	6181-88-
FAX Commercial Number	8587
<i>--Official Mailing Address--</i>	
Street Line 1	414th BSB; ATTN: ACS-RELO
Street Line 2	Unit 20193, Box 0006
City	
Overseas P.O.	APO AE
ZIP Code	09165-0006
<i>--Deliverable Address--</i>	
Street Line 1	Aschaffenburgstr.
Street Line 2	Pioneer Kaserne, Gebaude 9
City	Hanau, Germany
State/Territory	
ZIP Code	63450
E-Mail	site1615@hanau.army.mil

Geographically Separated or Satellite Locations

There are 17 Kasernes within the 414th Base Support Battalion. Outside the Hanau area three satellite communities. Buedingen is home to 1st Squadron, 1st US Cavalry. Erlensee is home to 4th Brigade of the 1st Armored Division. Erlensee also houses the

709th Military Police Battalion and several support units. Gelnhausen is a housing area which provides government quarters to service members stationed in Buedingen, Erlensee and Hanau. Although there are many separate locations within the 414th Base Support Battalion, they cover a geographical region not larger than some installations in CONUS.

Geographically Separated or Satellite Locations

<i>Satellite</i>	<i>Command</i>	<i>Distance</i>	<i>Associated Site Name</i>
Buedingen	1-1 CAV, 4th BDE, 1AD	16 miles	Hanau
Erlensee	4th BDE, 1AD	3 miles	Hanau
Gelnhausen-Hanau	414th BSB	14 miles	Hanau

Nearby Installations (Listed Separately in SITES)

<i>State/Country</i>	<i>Site Name</i>	<i>Service</i>	<i>Distance</i>
Germany	Darmstadt	USA	36 miles
Germany	Friedberg/Giessen Depot	USA	18 miles
Germany	Rhein-Main AB	USAF	35 miles
Germany	Wiesbaden	USA	50 miles

Regulations

For more information on this subject:
 USAREUR Drivers' Testing Booklet
<http://rmv.hqusareur.army.mil>

DRIVING REGULATIONS: USAREUR Regulation (UR 190-1, 28 January 2002) prescribes policy and procedures for licensing privately owned vehicle (POV) drivers and registering POVs in the Federal Republic of Germany under the Supplementary Agreement (SA) to the NATO Status of Forces Agreement (SOFA). To acquire a USAREUR certificate of license, military and civilian personnel and their family members must have a valid stateside or country operator's license. It is no longer possible to obtain a USAREUR license by using a Military Operator's License (OF 346) in lieu of a valid state or country license. Be sure to get your stateside license, or renew your stateside license before leaving the U.S. Military and civilian personnel must possess a USAREUR POV driver's license when operating a USAREUR-registered POV. A USAREUR POV driver's license is valid for operating any POV in Germany. Drivers' Orientation and Testing is located on Pioneer Kaserne, Bldg 23 (telephone 322-8769). A drivers' orientation class is mandatory prior to obtaining a USAREUR POV license. If you'd like to start studying for the test, access the Drivers' Handbook and Examination for Germany online at the website above. Contact the center for dates and times of classes and tests. On the last working day of each month the testing station is open from 0730-1200 for processing applications and issuing temporary licenses; there is no testing or orientation

those days. The office is open on all German holidays.

Vehicle Registration/Inspection is located on Pioneer Kaserne, Bldg 48 (telephone 322-8335/8115). On the last day of each month, the Vehicle Registration Office closes at 1400 hrs for the end of the month inventory. To register a POV, you must have a USAREUR POV driver's license (to get USAREUR license plates), auto insurance, and have passed Vehicle Inspection. German law requires a standard first-aid kit and warning triangle in all POVs. Before buying insurance, soldiers should see their unit commander and be briefed on the difference between German and American tariff rates. Auto insurance is expensive in Germany!

Although the German Autobahn system is one of the best highway systems in the world, traffic in Germany is typical of a congested city. During vacation periods and rush hours, the traffic on the Autobahn quickly backs up (called a "Stau"). A "Stau" may occur at caution points, construction sites, or during environmental test stretches and will be (normally) posted. While typically no speed limit is posted on an Autobahn, there is a suggested speed limit of 130km/h (80mph). Seat belts in Germany are mandatory for every person in the car. You can be fined for not wearing seat belts and insurance companies can refuse to pay for injuries received in an accident if you were not wearing your seat belts at the time. German law also requires that infants and children under 12 or under 49 lbs. use a child restraining device (CAR SEAT) that meets or exceeds German standards. Should you ever be requested by the German police (Polizei) to take an alcohol blood test, do not resist them. It is their duty

to require that you do so and they can insist that you comply. Enjoy yourself, but when it is time to go home take a taxi, use public transportation, or ride with your designated driver. Germany has a Good Samaritan Law that requires everyone, in case of an accident, common danger, or distress, to render all aid which could be expected under the circumstances. Failure to render aid can result in a fine or imprisonment. Drivers will notify MPs or SPs of accidents on US installations. Drivers will notify both German police and MPs or SPs, if the accident occurs outside of a US installation. Drivers involved in a single POV accident that results in property damage must report the accident immediately or face charges of hit and run. In the case of an accident, if your car is disabled and cannot be moved, immediately place your warning triangle out to warn oncoming traffic. It should be placed at least one hundred meters away from your vehicle. Next, call the German police at telephone number 110 (or use the call box). The military police should also come to the accident scene. You will be required to give details concerning the incident. The military police will also need you to fill out an accident report at the station. For the German authorities, you have the right to get a lawyer before making any statements. You may be asked by the German police to sign an accident report. The best thing to do is to write on the report, "I do not speak or read German and I do not understand this report", before signing your name. When driving on an Autobahn, should you have a breakdown, it is best to try to bring your car to the extreme right parking lane, called the "Standspur". The Standspur is provided for emergency use only. On the Autobahn, you will find white posts at regular intervals. On these posts, small black arrows point the way to the next emergency box. These call boxes are located, at 1km (.6 mile) intervals throughout the entire German Autobahn system. Simply lift the shutter and wait until someone from the local highway service talks to you, then give the number of the call box so they will know where you are located.

CRIME: As Americans living in Germany, we must abide by all German laws. Crime exists in Germany just as in any other country. However, there are things that you can do to protect yourself and your belongings: be alert and aware of your surroundings; blend in; use a fanny pack instead of a purse. Utilize Operation Identification (USA plus SSN) to engrave identifying information on your personal property. Local authorities, in conjunction with the Provost Marshal's Office (PMO), will assist in performing home security evaluations.

OWNERSHIP AND USE OF PRIVATELY-OWNED FIREARMS (POF) IN GERMANY:

German law now requires members of U.S. Forces stationed in Germany to obtain a German Weapons Possession Card (Waffenbesitzkarte) to own and use a POF in Germany. USAREUR and German Government are working to establish registration procedures that will enable U.S. Forces personnel (including members of the civilian component and family members) to register POF with German authorities through the USAREUR Registry of Motor Vehicles. Until these arrangements are in place, personnel with weapons that were not registered before 1 Apr 99 are being ordered to store their POF in their quarters and not to move them, except to a unit arms rooms or at a Rod and Gun Club (after ensuring that storage space exists there). The only exception to this prohibition on movement is if the POF are covered by a valid Waffenbesitzkarte. Personnel moving to Germany from the U.S. after 1 September 2000, are not authorized to bring or ship POF to German, but should arrange to store their weapons in the U.S. Updated guidance will be provided by Headquarters USAUEUR when details are finalized with German Government and procedures are in place to permit members of the U.S. Forces and civilian component to obtain the German Weapons Registration Card through the USAREUR Registry.

SUPERVISION OF CHILDREN:

Details of the Commander's Policy on Supervision of Children (Policy No. 2-4) can be obtained from the ACS Family Advocacy Program or Child and Youth Services. Supervision of children is based upon school grade level. Details on the conversion for children who are home schooled may be found in the Policy. Children in the fifth grade and below require adult supervision at all times. Incidents of unsupervised children should be reported to the installation Military Police for investigation. Children in the sixth grade may be left alone for a maximum of 3 hours and may babysit siblings if they have ready access to adult supervision. Youth in grades 7 to 9, may be left and may babysit siblings and other for up to 6 hours. Home-alone training by Child and Youth Services or another source is required. Children in the seventh grade and above may babysit children other than siblings.

IDENTIFICATION: The 55th Personnel Service Battalion is located on Pioneer Kaserne, Bldg 5. They provide assistance with US ID card applications, passport applications, birth registrations and certifications, reassignment orders, military

awards, in/out processing, and record updates. The ID card section can be contacted at 322-8415/8793.

Commonly Referenced Numbers

When dialing a military number from a civilian telephone, dial the city code (if living outside the city limits), the military access number, and the last numbers in the military number as shown below:

Buedingen: 06042-80-Last three of the DSN number.

Fliegerhorst: 06183-51-Last three of DSN number.

Gelnhausen: 06051-81-Last three of DSN number.

Hanau 322: 06181-88-Last four of DSN number.

Hanau 328: 06181-500-Last four of the DSN number.

When dialing a military number from a civilian telephone in the US, dial the following:

Buedingen: 011-49-6042-80-Last three of the DSN number.

Fliegerhorst: 011-49-6183-51-Last three of the DSN number.

Gelnhausen: 011-49-6051-81-Last three of the DSN number.

Hanau 322: 011-49-6181-88-Last four of the DSN number.

Hanau 328: 011-49-6181-500-Last four of the DSN number.

As you can see, whenever you dial a german telephone number from outside of Germany, you drop the first number (the 0).

So, if you want to call ACS DSN 322-8963 from within Germany you dial, 06181-88-8963. From the US you dial 011-49-6181-88-8963.

Commonly Referenced Numbers

<i>Name</i>	<i>Commercial</i>	<i>DSN</i>
55 PSB, I.D. Card Section	06181-88-8793	322-8793
Alcohol and Drug Abuse Prevention and Control Program	06181-88-8911	322-8911
Army Career Alumni Program (ACAP)	06181-888356	322-8298
Army Community Service (ACS) Buedingen	06042-80786	321-4786
Army Community Service (ACS) Hanau	06181-888965	322-8965/8963
Arts and Craft Center	06181-888082	322-8082
Auto Craft Center	06181-888625	322-8625
Auto Towing Service	06181-888625	322-8625
BOS - Work Orders	06181-888601	322-8601
Banking Facilities Nations Bank - Buedingen	06042-2133	321-4725
Banking Facilities Nations Bank - Fliegerhorst	06183-51458	322-7458
Banking Facilities Nations Bank - Wolfgang	06181-55035/55036	322-8064
Beauty Shop - Wolfgang	06181-572948	-
Beauty Shop- Pioneer	06181-364273	-
Billeting (Guest Housing)	06181-881700/889550	322-1700/9550
Bowling Center - Wolfgang	06181-572969	322-8638
Chaplain Buedingen	06042-80810	321-4810
Chaplain Fliegerhorst Kaserne	06183-51817	322-7817
Chaplain Pioneer Kaserne	06181-881570	322-1570
Child Development Services (Family Child Care)	06181-888458	322-8458
Child Development Services (Registration)	06181-889144	322-9144
Club - Flood Zone	06181-888565	322-8565
Club - International	06183-51266	322-7266/7267
Club - Rod and Gun	06181-888153	322-8153
Commissary - Buedingen	06042-80726	321-4726
Commissary - Gelnhausen	06051-4266	
Commissary - Wolfgang	06181-55859	322-8736
Credit Union	06181-95380	322-8062
Dental Clinic - Buedingen	06042-80862	321-4729
Dental Clinic - Hanau	06181-5006520	328-6520
Early Developmental Intervention Services	06181-888213	322-8213
Education Center - Buedingen	06042-80736	321-4736
Education Center - Fliegerhorst	06183-51747	322-7538
Education Center - Pioneer	06181-888380	322-8380
Emergency Action Center - After Hours Emergencies	06181-88-8291	322-8291
Equal Employment Opportunity Office	06181-888674	322-8674
Finance	06181-888805	322-8805
Housing Division - Buedingen	06042-80719	321-4719
Housing Division - Hanau	06181-888982	322-8982
Housing Division Appliance	06181-888320	322-1560

Branch		
Housing Division Furniture Branch	06181-888079	322-8079
Legal Assistance Center	06181-888392	322-8392
Library - Buedingen	06042-80739	321-4739
Library - Pioneer Kaserne	06181-888715	322-8715/8942
Medical Clinic - Buedingen	06042-80820	3214-820/789
Medical Clinic - Hanau	06181-5006600	328-6600
Military Police - Desk Sergeant	06181-88-8749	322-8749
Movie Theater - Buedingen	06042-80745	321-4745
Movie Theater - Pioneer Kaserne	06181-888189	322-1790
Outdoor Recreation	06181-888891	322-8891
Patient Liason	06181-888749 (after hours)	328-6598
Post Office - Buedingen	06042-80870	321-4870
Post Office - German Bundespost Wolfgang Kaserne	06181-55395	-
Post Office - Wolfgang Kaserne	06181-888683	322-8683
Red Cross	06181-888205	322-1760
Rolling Skating Rink	06181-572146	322-9013
SATO Travel	06181-888435	322-8435/8436
Schools, Argonner Elementary	06181-88-8374	322-8374/8819
Schools, Gelnhausen Elementary	06051-13011/13012	-
Schools, Hanau High School	06181-55711/52676	322-8714/8024
Schools, Hanau Middle School	06181-55422	322-8647/8649
Schools, Sportfield Elementary	06181-88-8990	322-8600
Transportation Office	06181-888047	322-8047/8410
United Service Organization (USO)	06181-888725	322-8725
Value Added Tax Office (VAT)	06181-571044	322-9616

Major Unit Listing

Unlike many installations in the United States where all units fall under the same command, tenant units within the 414th BSB fall under the command of several divisions. Each of the kasernes within the 414th has its own major unit. Pioneer Kaserne, is the home of 130 ENG BDE, a V Corps asset. The 130 ENG BDE was constituted on 5 May 1943 as the 1303rd Engineer General Services Regiment. It was activated on 15 July 1943 at Camp Ellis, Illinois. The Regiment played an important role during World War II with campaign credit for Normandy, North France, Rhineland, Ardennes-Alsace, Central Europe and the Asian-Pacific Theatre. The Regiment was inactivated on 8 July 1955 and its elements allocated to the Regular Army. It was redesignated as HHC, 130th Engineer Aviation Brigade in Japan and subsequently inactivated on 25 June 1956. On 16 June 1969, HHC 130th Engineer Aviation Brigade was redesignated as HHC, 130th Engineer Brigade, and activated in Hanau, Germany. During Desert Shield, Desert Storm, 130th ENG BDE sent several battalions to Southwest Asia. From December 1995

to January 1996, all units in the Brigade, except the 320th Engineer Company deployed to Croatia or Bosnia-Herzegovian in support of Operation Joint Endeavor. The current Brigade organization consists of the 54th Engineer Battalion (Bamberg, Germany), the 94th Engineer Battalion (Vilseck, Germany) the 565th Engineer Battalion, to include the 38th, 320th, and 502nd ENG CO as well as HHC, 130th ENG BDE located in Hanau, Germany.

Pioneer Kaserne is also the home of the 39th Finance BN. The 39th Finance Battalion was part of the expansion of finance services required during World War II. It was first constituted on 26 June 1942 as the Detachment Finance 6055-S. During World War II, the 39th participated in three campaigns - Central Europe, The Rhineland Regions, and Northern France. After the end of World War II, the unit was inactivated 4 October 1946. With the onset of the Korean conflict, the 39th was again activated on 20 December 1951, in Frankfurt, Germany. During Operations Desert Shield/Desert Storm, the 39th Finance Support Unit deployed half of the unit to Saudi Arabia and Kuwait. On 1 October 1992, the 39th Finance Battalion was designated. Recently, the

39th Finance Battalion has provided support to U.S. Army deployments to Bosnia, Croatia, Macedonia, Southwest Asia, and Somalia. The 39th Finance Battalion is headquartered in Hanau, with detachments in Hanau, Darmstadt, and Giessen.

Fliegerhorst is the home of 4th BDE, 1 AD as well as 709 MP BN. The 709th Military Police Battalion has served in Europe for over 56 years. The unit was first activated on 9 April 1942 at Camp Niatic, Connecticut. Originally, their mission was to protect portions of New England. Early in 1943, the Battalion was selected to guard German POW's from North Africa and escort them to internment facilities. On 25 July 1944, the Battalion left the U.S. for the final time to take part in the Normandy invasion on Omaha Beach. On 29 August 1944, the Battalion entered Paris. In October 1945, the unit moved to Frankfurt, Germany. In March 1953, the battalion assumed all Military Police service support throughout the newly created Northern Area Command. During Operations Dessert Shield/ Dessert Storm, the battalion played an important role in securing rail cars and convoys designated for ports of embarkation while providing law enforcement and personnel security to communities within Germany. In 1991, the Battalion deployed to Northern Iraq in support of Operation Provide Comfort. In September 1994, the Battalion moved its headquarters from Frankfurt, Germany to Hanau. In December 1994, the battalion deployed to Croatia in support of Operation Joint Endeavor, providing security and support to the initial bridge building operations over the Sava. Within the last two years, the Headquarters and Headquarters Detachment has deployed three companies to Bosnia-Herzegovina and two companies and the Battalion Headquarters to Kosovo.

5/7 Air Defense Artillery is located on Underwood Kaserne, the newest kaserne in the 414th BSB. Their history dates back to 8 March 1898 when E Battery, 7th Regiment of Artillery was constituted. on 14 June 1944, they were disbanded. On 28 June 1950, they were reconstituted Battery A, 26th Antiaircraft Artillery Automatic Weapons Battalion, an element of 24th Infantry Division. On 15 October 1957, the Battalion was inactivated. The Battalion was reactivated on 1 September 1958 at Tappan, New

York. On 20 December 1965, the unit was redesignated as 5th Battalion, 7th Artillery. On 30 November 1968 the battalion was inactivated at Tappan, New York. It was again activated on 17 December 1988 at Fort Bliss, Texas. The unit has participated in numerous campaigns including the Normandy, Northern France, Rhineland, Ardennes-Alsace and Central Europe campaigns of World War II, the Korean conflict, and the cease fire of Operation Dessert Storm.

Armstrong Kaserne, Buedingen, Germany is the home of 1st Squadron, 1st Cavalry. The history of the 1/1 CAV is long and honorable. In 1832, Henry Dodge organized a battalion of mounted Rangers to fight in the Black Hawk Indian War. For over 60 years they guarded the American frontier and fought with numerous tribes during the Indian Wars. They fought at Antietam, Fredericksburg, Chancellorsville, Gettysburg, Spotsylvania, Cold Harbor, Shenandoah, Petersburg, and Appomattox during the Civil War. During the Spanish American War, they fought at Santiago. During World War I, they protected the Mexican border from Pancho Villa's troops. Their last mounted review as a regiment of Horse Cavalry occurred on 14 December 1932. In 1969, the Air Cavalry Troop joined the Squadron. During the Vietnam War, the unit remained in the field continuously, taking part in 13 campaigns and receiving two Valorous Unit Awards and three Vietnamese Crosses of Gallantry. In 1978, the Squadron again performed the frontier mission as they guarded the international border between the Federal Republic of Germany and Czechoslovakia. The Squadron led 1st Armor Division's attack into Iraq during Operation Dessert Storm in February 1991. They were also the first Task Force Eagle unit to cross the Sava River into Bosnia. Famous former members of 1/1 CAV include the founder, Colonel Henry Dodge, Colonel Stephen Kearney (the father of American Cavalry) Colonel Adna J. Chaffee (later General and known as the father of American Armor), Second Lieutenant Jefferson Davis (later President of the Confederacy), Kit Carson, Captain John Pershing (one of the few men in US History to hold the rank of General of the Armies) and Captain Jonathan Wainwright (later General and a Medal of Honor winner).

Major Unit Listing

<i>Unit</i>	<i>Command</i>	<i>Point of Contact</i>	<i>Commercial</i>	<i>DSN</i>	<i>Fax</i>
1-1 Cavalry (M1A1, Bradley, & OH-58D Kiowa Warrior)	4th AVN BDE	1-1cavs1ncoic@cav11hq.1ad.army.mil	06042-80806	321-4806	
1-501st Aviation (AH-64)	4th AVN BDE	4bdeassts1@4thbdehq.1ad.army.mil	06183-51660	322-7660	
102 SIG BN			06181-88-1640	322-1640	
104th ASG			06181-881300	322-1300	
127th Aviation Support Battalion (AVUM for UH-60, AH-64, & OH58D)	DISCOM, 1AD	4bdeassts1@4thbdehq.1ad.army.mil	06183-51440	322-7440	
127th MP Company	709th MP BN		06183-51350	322-7350	
130th Engineer Brigade	V Corps	s1ncoic@130enbde.hanau.army.mil	06181-888260	322-8260	
133th Medical Detachment	93rd Dental BN		06181-889079	328-9079	
16th Corps Support Group	3d COSCOM	16s1ncoic@16csg.hanau.army.mil	06181-888486	322-8486	
18th Corps Support Battalion	16th CSG		06181-888780	322-8780	
2-501st Aviation (UH-60)	4th AVN BDE	4bdeassts1@4thbdehq.1ad.army.mil	06183-51701	322-7701	
26th Quartermaster	16th CSG		06181-888973	322-8973	
3/58th Aviation (ATC)	V Corps	3-58avaco1sg@12avn.wiesbaden.army.mil	06183-52680	322-7680	
320 ENG DO	130 ENG BDE	s1ncoic@130enbde.hanau.army.mil	06181-88-9055	322-9055	
38th Engineer Company	565th ENG BN	s1ncoic@130enbde.hanau.army.mil	06181-888183	322-8183	
39th Finance	266th Finance Command		06181-881730	322-1730	
414th Base Support Battalion	104th ASG		061810881500	322-1500	
485th Combat Support Battalion	16th CSG	485xo@16csg.hanau.army.mil	06181-888727	322-8727	

4th Brigade	1st Armored Division	4bdeassts1@4thbdehq.1ad.army.mil	06183-51689	322-7689	
5/7 Air Defense Artillery	69th ADA BDE	sponsorship@57adabn.hanau.army.mil	06181-889300	322-9300	
502nd Engineer Company	565th ENG BN	s1ncoic@130enbde.hanau.army.mil	06181-888869	322-8869	
55th Personal Services Battalion	1st PERSCOM	55psbcm@cmty.mail.104asg.army.mil	06181-888642	322-8642	
560th MP Company	95th MP BN		06181-888865	322-8865	
565th Engineer Battalion	130th ENG BDE	s1ncoic@130enbde.hanau.army.mil	06181-889456	322-9456	
617th Weather Detachment				322-7658	
69th Chemical Company	4th BDE 1st Armor Division		06181-889282	322-9282	
709th Military Police Battalion				322-7573	
71st Ordnance Company	16th CSG		06181-888086	322-8086	
72nd Medical Detachment (VETS)	30 Med BDE		06181-888926	322-8926	
H/Q 15th MCT	27th Trans BN		06183-51713	322-7713	
Hanau Dental Command	Heidelberg Hospital		06181-8572	328-8572	

Transportation

For more information on this subject:
 Deutsch Bahn
<http://www.bahn.de>

When it comes to public transportation, Germany has one of the best systems in Europe. Trains and buses are modern and fast, and taxis will race you quickly through the more dense areas of cities and towns. The above website allows you to plan trips using all forms of transportation. Click on Travel Service and you can search connections in English. Taxi service is available and can be found outside each kaserne's main gate. Although you can obtain one easily, they are expensive. Most taxis start the meter at Euro 2 and charge approximately Euro 1 per kilometer. The 414th BSB Shuttle Bus runs weekdays (no holidays or weekends) with destinations including the Hanau Health Clinic, the Heidelberg Hospital, the Post Exchange, and a number of kasernes. Pick up the latest schedule at Hanau or Buedingen ACS. A

shuttle service to the Frankfurt Airport is provided by the Hanau United Service Organization (USO) for \$75.00. When it is time to PCS or if you just need a ride to the Frankfurt Airport, call the USO for information about their shuttle service. The shuttle service fee can be reimbursed with your travel; save your receipts! SATO is available for all your leisure travel needs: travel insurance, apartment/condo rentals, hotels, car rentals, package programs from one to two weeks, and individual short city tour programs by rail, bus and air.

Name: Directorate of Logistics - Transportation Motor Pool (TMP)
Phone: 06181-88-1800/8785
DSN Phone: 322-1800/8785
Comments: The Hanau military community's shuttle bus runs on weekdays with a limited schedule. You can call for schedule information or pick up a copy of the schedule from ACS.

Name: Official Travel - SATO Travel
Address: Pioneer Kaserne, building 4
Phone: 06181-88-8435/8436
DSN Phone: 322-8435/8436

Name: Outdoor Recreation
Address: Old Argonner, Building 459
City: Hanau
Phone: 06181-888891
DSN Phone: 322-8891
Comments: Outdoor Recreation has rental vehicles available. Rent a car while you are waiting for yours to arrive. You may rent a van to take a trip to any of the fabulous sites in the area. These are great hits for the Polish Pottery shopping trips.

Name: Sixt Care Rental (AAFES)
Address: Wolfgang Kaserne, Building 523
City: Hanau
Phone: 06181-571188

Name: Taxi Service
Phone: 06181-19410 or 06181-24111
Comments: City taxis are easily found and can be booked to meet you up at a pre-arranged location and time.

Name: United Service Organization (USO)
Address: Pioneer Kaserne, Bldg. 4
Phone: 06181-88-8725
DSN Phone: 322-8725

Commissary and Exchange Operations

For more information on this subject:
Commissary Web Page
<http://www.commissaries.com>

The Army and Air Force Exchange Service (AAFES) has facilities throughout the 414th BSB which include: retail stores, service stations, shoppettes, Service Marts, Military Clothing Sales, Four Seasons and Class Six beverage shops. Other AAFES facilities include barber and beauty shops, burger bars, laundromats, alterations shops, and movie theaters. There are three commissaries in the 414th BSB. Hanau's commissary is located on Wolfgang Kaserne, Buedingen's commissary is on Armstrong Kaserne and Gelnhausen has a commissary in the Coleman Housing area. Payment for commissary items may be made by cash, check or debit card. Checks may be written for the amount of purchase plus \$20.00. Ration cards are required to

purchase coffee and tobacco. Commissaries accept coupons up to six months after their expiration date.

Local Community

Local Community Overview

Living in Germany can be wonderful, exciting, and a great learning experience. While many Germans do speak English, you will be surprised how far a few words in German will get you. Always try to speak German first, as many Germans do not speak English. To help you better understand and appreciate your German hosts, we have listed a few of their customs, traditions, and laws. When introduced to a German, say "Guten Morgan" (good morning), "Guten Tag" (good day), "Guten Abend" (good evening) or simply "Tag". It is customary to give a greeting when first entering small places of business. When leaving say "Auf Wiedersehen" (good bye). It is considered impolite not to greet people at such opportunities. German restaurant customs differ from American customs. There are a number of establishments that offer foods and beverages. Visit a "cafe" for a glass or cup of your favorite beverage and a light snack. Emphasis is beverages and desserts; it is customary to spend an hour or more at a cafe. A "bistro's" menu is similar in selection to that of a diner's. Emphasis is hot food that doesn't take long to prepare. By definition, a "gasthaus" offers a fixed menu of complete meals and rents out rooms for a day or more. A "restaurant" in Germany is basically the same as in the States, but without the rush. Be prepared to wait (approximately 20-30 minutes) for your meal. At all eating establishments you should wait to be seated. Busy restaurants will make reservations. Eat your food when you receive it. Food is served when it is ready; some members of your party may receive their food much earlier than the rest. While eating in Germany you should rest your arms on the table's edge. Keep your hands out of your lap and up on the table! Traditional American tipping is not used in Germany. Instead, when paying your bill at a restaurant, simply "round up" or add one or two Euro to your bill for the waiter/waitress. For large bills and great service, rounding up five Euro is reasonable. By German law the hours from 1300 to 1500 Monday through Saturday, are reserved for the "Mittagsruhe" (mid-day rest). The law states that there can be no loud or unusual noise which would disturb persons who may be napping during this time. Another German law provides that there should be "no disturbance of the solemn character of Sundays and Holidays"; this includes: hanging laundry out to dry,

washing the car in public, and mowing the lawn. Quiet hours are in effect all day on Sunday. The German Post Office (Bundespost) is very different than the traditional American Post Office. At the Bundespost, you can pay telephone and utility bills, purchase German stamps, and place telephone

calls. The German currency is the Euro. There are no restrictions on carrying Euro or any other currency into or out of Germany. It is recommended that all incoming personnel have some Euro for incidental expenses.

Time Zone Chart

<i>Location</i>	<i>Adjustment for GMT</i>
Pacific	-8
Mountain	-7
Central	-6
Eastern	-5
Greenwich (United Kingdom)	0
Central European (Germany)	1
East Asia (Japan)	9

Climate

In general European weather is mild. The summer/spring weather in Germany is best described

by saying it is cool and damp. The winter is cold and wet. The average winter temperature is 38 degrees. Summer average temperatures stay in the mid 70's. Annual precipitation for the region is 24 inches.

Climate

<i>Month</i>	<i>High</i>	<i>Low</i>	<i>Humidity</i>	<i>Precipitation</i>
January	38	30	87%	1.4"
February	40	31	84%	1.5"
March	46	36	85%	1.5"
April	50	41	82%	2.0"
May	60	48	82%	1.9"
June	70	34	81%	2.6"
July	75	57	83%	2.5"
August	80	56	85%	2.5"
September	72	51	89%	2.1"
October	58	44	91%	1.6"
November	46	38	90%	2.2"
December	40	33	90%	2.3"

Events Calendar

For more information on this subject:
104th ASG MWR
<http://www.armygermany.com>

You will find that there are monthly events, festivals, and many major happenings in Germany throughout the year. The 104th ASG Marketing Office publishes the monthly Connection magazine which has all the goings on in the military communities of the 104th ASG. The 414th BSB Public Affairs Office contributes to the bi-monthly Herald Union which lists cultural events and movie schedules. Both the 414th BSB website and the 104th ASG MWR

website (listed above) have information on activities on and off post.

Germany is a country rich in all kinds of festivals which take place during different times of the year. Some are not as well known as others, but all are worth experiencing. What follows is a description of a few of the best known fests. Starting the last few days in September and ending two weeks later, Oktoberfest is Germany's most famous festival! It takes place in Munich, the capital of Bavaria, and includes carnival rides, acts, food, and oh yes, BEER! Each year, Oktoberfest is known to sell, literally, hundreds of thousands of kegs of beer from Munich's most famous breweries. Though better known for its

beer, Germany is one of the largest wine producers in the world. Every year for two weeks in September, Bad Dürkheim throws a party! Germany has hundreds of wine festivals each year, but this is one of the biggest. It's a great way to familiarize yourself with German wines, people, and all the festivities. At the end of June and early July, Berlin holds the annual Berlin Film Festival, one of the biggest and most exciting motion picture award ceremonies held in Europe. It's a chance not only to see fine international films, but also to catch sight of some of the world's brightest stars. To order a program, or to book a reservation, write to: Berlin Festspiele, Budapest Str. 50, 1 Berlin 30. Cannstadt Volksfest is conducted September through October and is held near Stuttgart, Germany. It's second in size only to Munich's Oktoberfest. It was initiated by King Wilhelm I over 150 years ago and is held on a large grassy field in the suburb of Stuttgart. This festival offers many amusement rides, booths selling handcrafts, food stands, and beer tents with live music performances. Fasching, also called Carnival, Fastnacht, and Fasnet, is Central Europe's name for Mardi Gras. It is a time of merrymaking that precedes the Lenten fasts. It officially begins on November 11 and ends on Ash Wednesday. The main celebration takes place on Rosenmontag (the Monday before Ash Wednesday) with parades, parties, and dancing in the streets. Although there are many cities which host Fasching activities, the biggest parades take place in Mainz, Köln (Cologne), München (Munich), and Düsseldorf. On the first Saturday in the months of June, July, and September, the famous Heidelberg Castle presents an illumination and fireworks display. Also during the summer, "Rhine Aflame" is held one night each month. It is an incredible evening of fireworks along the Rhine River with numerous castles as breathtaking backdrops. You probably remember the story of the pied piper of Hamelin from your childhood. Now you can visit the town made famous by the legend and enjoy a show in its honor. Every Sunday at noon in July and August, the old town of Hamelin commemorates the fateful kidnapping of the town's children on the 26th day of June 1284, in a two-part pageant and festival.

Cultural Attractions

For more information on this subject:
Germany Tourism
<http://www.deutschland-tourismus.de>

Germany is a land rich in cultural history and sites. Keep in mind that you are just hours away from some of the most amazing historical landmarks in the

world! There is a castle (Schloss) in almost every city and in many towns. Admission costs are usually minimal, 1 to 5 Euro. The United Service Organization (USO) as well as Outdoor Recreation sponsor a wide variety of activities and trips throughout Germany and Europe at very reasonable prices. Contact them for their current schedule of events.

Schloss Phillipsruhe is the most important early 18th century work of architecture in Hanau. The castle was built by order of Count Phillip Reinhard and completed in 1713. Today, the castle accommodates the History Museum, the Hanau Registry Office, and a cafe-restaurant. Surrounding the castle and bordering the Main River are many walk paths through an incredible park. On the grounds surrounding the castle, the city has many festivals and periodically presents some of Grimm's fairy tales. The Deutsches Goldschmiedehaus (Goldsmith House) was built in 1537 and then rebuilt following the last war. The Goldsmith House was once the town hall. It is one of Hanau's prettiest buildings and now displays many works of gold and silver and other precious metals. Art exhibitions are frequently held there and often include works from all over the world. The Puppenmuseum, located in the Wilhelmsbad park off B43, was built between 1777 and 1780 is a popular place for outings. It contains a museum of dolls and toys of interest to children of all ages. One of the oldest intimate theaters in Germany, reopened as the "Comodienhaus" in 1969, is located in the park along with a old-fashioned carousel site and many castle ruins. A pyramid on the pool island was built by Prince Wilhelm as a tomb for his son. A suspension bridge, golf course and extensive walking paths are among the many attractions the park has to offer.

Frankfurt is just 15 minutes away by train and is home to a fantastic opera house, clubs, and many museums.

Recreation Opportunities

Germany comes alive in the summertime with bicycles as the primary mode of transportation and walking a close second. There are literally thousands of miles of biking/walking trails throughout Germany. Volsmarching is an all season activity for the whole family. You can walk for points, prizes, or just for fun. Swimming enthusiasts can take advantage of the lakes, indoor pools, and thermal pools all within a short distance. If you are more of a winter sports person, ski and snowboard areas are within an hours drive. Of course the fabulous Alps

are close enough for a weekend trip. Talk to the USO or Outdoor Rec about their many trips. This is the country for outdoor enthusiasts! If you like camping, hiking, climbing, jogging, golfing, fishing, swimming, white water rafting, canoeing, kayaking, scuba diving, windsurfing, skiing, skydiving, and sightseeing in general, you are going to love it here!

Name: Alte Fasanerie (Wild park)
Address: Klein Auheim
Phone: 06181-69191
Proximity to site: 10 minutes
Comments: Alte Fasanerie, a game park, has a vast enclosure where the visitor can observe a variety of wild animals in their natural surroundings. It contains several species of local deer, wild boar, European bison, wolves, bears, and various birds as well as many other species native to Germany.

Name: American Forces Recreation Center (AFRC)
Address: Garmisch-Partenkirchen and Chiemsee Unit 24501
City: 09053
Phone: 08821-72981
DSN Phone: 440-2575
E-Mail: vacation@afrc.garmish.army.mil
WWW Link: http://www.afrcurope.com
Proximity to site: 5-6 hours
Comments: AFRC Garmisch, located in Southern Bavaria amidst the Alps, is simply breathtaking! Garmisch is a resort area. AFRC offers a number of tours, rental equipment, and lessons for almost every sport and interest. There is a large campground and hotel, both with all the necessary facilities. While in Garmisch, you can play golf, tennis, bike, fish, ski, and much more! Garmisch is located next to Germany's largest mountain, the Zugspitze; within an hour of two of King Ludwig II's most impressive and well known castles: the Neuschwanstein and the Linderhof; and only an hour from Munich, the host of Oktoberfest. AFRC's Chiemsee Resort is on Germany's largest lake, Lake Chiemsee. It is your location for summer fun activities in Bavaria. It was recently renovated in 1995. Chiemsee is also known as the "Bavarian Sea". It is a center for the water sports fan with swimming, sailing and windsurfing. The resort also has a mini-golf course, biking as well as camping facilities. Nearby is the resort town of Berchtesgaden, as well as a cave-like salt mine with tours available. Tours to the local sites can be arranged by AFRC.

Name: Frankfurt Zoo
Address: Frankfurt
Proximity to site: 20-25 miles
Comments: Frankfurt Zoo, famous for its rare collections, is located off Habsburger Allee in Frankfurt. This immense zoo breeds rare animals that are difficult to care for in captivity.

Name: Hanau Outdoor Recreation Center
Address: Bldg. 459, Old Argonner Kaserne
City: Hanau
Phone: 06181-88-8891
FAX: 06181-574413
DSN Phone: 322-8891
DSN FAX: 322-9618
Comments: Outdoor Recreation sponsors tours to many locations. They have a tour planned nearly every weekend. During the winter months, they can be found going to the best ski locations. Summer trips include amusement parks. All year long they have various types of shopping trips, Czech crystal, Polish pottery, everything you can imagine. Sit back and enjoy the ride while Outdoor Rec shows you the sites of Europe.

Name: Palmengarten
Address: Frankfurt, next to the US Consulate
Proximity to site: 20-25 miles
Comments: Constructed in the 1800s to house plant life from around the world, the Palmengarten is a wonderful day excursion. Plant life is showcased in temperature controlled environments and outdoors along charming paths. Children will love the train and row boats.

Name: SATO Travel
Address: Bldg. 4, Room 204 Pioneer Kaserne
City: Hanau
Phone: 06181-888435/0044-128070-8418
DSN Phone: 322-8435/236-8418
DSN FAX: 236-8417
E-Mail: Hanau@satotravel.com
WWW Link: http://www.satotravel.com/usareur
Comments: SATO travel provides services for leisure travel as well as coordinating Official Travel. They can assist with purchasing plane tickets, booking bus trips, or cruises. They have a wide selection of fliers detailing the many leisure activities available. Access to services is also available through their website. Take a look and see what opportunities are waiting for your travel needs.

Name: United Services Organization
Address: Bldg. 4, Pioneer Kaserne
City: Hanau
DSN Phone: 322-8725
Comments: USO offers tours of the local area, shopping trips, as well as more exotic locations. Some of their more popular destinations are a local spa, Birkenstock shoe factory outlet, and Paris. Copies of their bi-monthly magazine, The Frontier, can be found at many locations throughout the community. Stop by today and check out their schedule.

Military Related and Civic Organizations

Name: Hanau Community Spouses' Club (HCSC)
Address: General Delivery
City: APO AE 09165
Phone: 06188-783941
Comments: HCSC is a combined spouse and civilian group that meets on a monthly basis. Its purpose is to provide an opportunity for members to participate in social, cultural, welfare, and creative activities, to the benefit of the community. HCSC operates both the Hanau and Buedingen Thrift Shops. JCSC members are also members of the German American Club. This is a partnership with German ladies in the Hanau community and a great opportunity to share in the culture and history of our host nation.

Name: Warrant Officers' Association (WOA)
Address: Old Argonner Kaserne, Bldg 459 CMR 477, Box 311
City: 09165
WWW Link: http://www.geocities.com/silverchapter
Comments: The Hanau "Silver" Chapter of the United States Army Warrant Officers Association (USAWOA) welcomes all warrant officers, active, reserve, and retired, and their families to join them. Chapter meetings are held on the third Friday of the month at 1800 hours in the WOA Hut, building 459 on Old Argonner Kaserne. Membership socials are held every Friday night. The Chapter also has a Spouses Auxiliary which meets on the second Wednesday. The Chapter and Auxiliary are very active in the community, recently being recognized by the BSB Commander and USAREUR for their Operation Provide Pencils, during which over eight tons of school supplies and sports equipment were collected for Bosnian schoolchildren. Some of their popular annual events include a local blood drive, Turkeys to Troops program (providing free turkeys at Thanksgiving to needy families identified by their unit commands), and Operation Save-a-Career (free rides home from area clubs during the Christmas and New Year's season). They sponsor scholarships every year for Hanau High School students and lend financial aid to a variety of community programs, such as the library's summer reading program and the D.A.R.E. Program. Additionally, Warrant Officer Professional Development brunches are sponsored by the Chapter quarterly. The Chapter has its own web site; visit the site for more up-to-date information on the Chapter's and Auxiliary's events.

Shopping

Germans generally shop more frequently than we do and purchase smaller quantities. Most shops are small and specialized, but there are some which compare to our larger department and grocery stores. It is best to bring along a shopping bag or basket since some stores charge for bags. In Germany, stores can close by 2000 on weekdays and 1600 on Saturdays. On Saturdays, store hours are typically from 0800 until 1400 with the exception of the first Saturday of the month, called Long Saturday ("Lang Samstag"), when they close at 1600. Keep in mind that there is a 16% value added tax (VAT) on all purchases in Germany. The price on merchandise already includes this tax, which you can avoid paying by using a VAT form. Before shopping, stop by the

Value Added Tax office in building 454 on Old Argonner Kaserne to purchase tax relief forms.

Downtown Hanau has literally hundreds of specialty shops for your every want and need. Hanau has an open-air market located downtown in the Markt Platz where a wonderful selection of fresh fruits, vegetables, eggs, meats, flowers and more can be purchased. Market days are Wednesday and Saturday. During the Christmas season, the market platz becomes a Christmas market with food, toys, Christmas ornaments and rides. Major sales occur twice yearly: at the end of January and July, when prices are cut by as much as seventy-five percent.

The shopping complex on Wolfgang Kaserne has a large Post Exchange and Commissary, Class Six, Book Store, Four Seasons and Toy Store, Military Clothing Sales, Alterations, Sport Store, as well as a number of retail stores featuring traditional German gifts. For your convenience, a food court, barber shop, beauty shop, thrift store, post offices (American and German), roller rink, bowling alley, and arts and crafts center also are located on Wolfgang Kaserne.

State and Community Social Service Agencies

Name: ADAPCP and CCC - Buedingen
Address: Armstrong Kaserne, Bldg 2237
Phone: 06042-80-830
DSN Phone: 321-4830
Comments: ADAPCP and the Community Counseling Center provide alcohol and drug abuse screening, counseling and referral services on an out-patient basis. They provide education as well as individual and group counseling.

Name: Alcohol and Drug Abuse Prevention and Control Program (ADAPCP)
Address: Pioneer Kaserne, Bldg 3
Phone: 06181-88-8354/8762
DSN Phone: 322-8354/8762
Comments: Also known as Community Counseling Center, ADAPCP provides alcohol and drug abuse screening, counseling and referral services on an out-patient basis. They provide education as well as individual and group counseling.

Name: Educational and Developmental Intervention Services (EDIS)
Address: New Argonner Kaserne, Bldg 246
City: Hanau
Phone: 06181-88-8213
FAX: 06181-88-8874
DSN Phone: 322-8213
DSN FAX: 322-8874
Comments: Formerly the EFMP Clinic, EDIS provides medically related services to children who are on an IEP in school. They also provide screening and testing as well as early intervention for special needs of infants and children under the age of three.

Name: Family Advocacy Program
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-9526
FAX: 06181-88-8587
DSN Phone: 322-9526
DSN FAX: 322-8587
Comments: The mission of the Family Advocacy Program at ACS is to prevent spouse and child abuse, to encourage the reporting of all abuse cases, to protect victims of abuse, to treat all family members affected by or involved in abuse, and to encourage voluntary self-referral through education and awareness programs.

Name: Family Life Chaplain
Address: Pioneer Kaserne, Bldg 11
Phone: 06181-88-1570
DSN Phone: 322-1570
Comments: The Family Life Chaplain provides family and marriage counseling as well as enrichment classes. Individual counseling is also available. Each unit is assigned a Chaplain for your counseling needs and services.

Name: Family Outreach Center (Buedingen)
Address: Armstrong Kaserne, Bldg 2207
Phone: 06042-80-786
FAX: 06042-80-804
DSN Phone: 321-4786
DSN FAX: 321-4804
Comments: The Buedingen Outreach is a satellite office of the 414th BSB ACS. Residents of the Buedingen community can access all ACS services at this location. It offers life skills, parent education, and prenatal classes. It is also home to several support groups, including the 1-1 Cavalry Family Support Groups. Please stop in upon arrival for more information on their loan closet, orientation tours, job information and much more.

Name: New Parent Support Program
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-888042
DSN Phone: 322-8042
Comments: The New Parent Support Program is a professional team of counselors who provide caring and supportive services to military families with children from prenatal to three years of age. The trained, supervised home visitors have extensive knowledge of the issues confronting parents today. These home visitors are sensitive to the unique challenges facing military families. Through a variety of programs including home visits, support groups and parenting classes, the New Parent Support Program helps families learn to cope with stress, isolation, post-deployment reunions and the everyday demands of parenthood.

Name: Social Work Service (SWS)
Address: Pioneer Kaserne, Bldg 26
Phone: 06181-88-9027/8766
DSN Phone: 322-9027/8766
Comments: SWS offers individual, family and some group counseling primarily for spouse and child abuse situations. Most of their cases require command referral. Other counseling services are offered on a space available basis.

Name: Wolfgang Outreach Center
Address: Wolfgang Kaserne, Building 514
City: Hanau
Phone: 06181-885311
DSN Phone: 322-5311
Comments: The Wolfgang Outreach Center is a satellite office of the 414th BSB ACS. All ACS services can be accessed from this location. This is also the primary location for Army Family Team Building (AFTB) classes. AFTB is a great way to learn about the culture and processes of the Army.

Non-Profit Social Service Agencies

Name: American Red Cross
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-55455
DSN Phone: 322-1760/8205
Comments: Offering emergency services to the military community, Red Cross is a vital link to families around the world. Courses are offered on a regular basis such as baby-sitting, CPR, first aid, and Healthy Pregnancy Healthy Baby (HPHB). Adult and youth volunteers assist in all facets throughout the community including medical and dental dispensaries, veterinary clinic, housing, schools, libraries, AIDS awareness programs, casework and more.

Name: United Service Organization (USO)
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-88-8725
DSN Phone: 322-8725
Comments: The USO supports military personnel and their families stationed overseas with a variety of programs: German-American activities, low-cost tours and support groups, musical entertainment, and much more!

Religious Activities

Name: 414th Base Support Staff Chaplain
Address: Pioneer Kaserne, Bldg 1
Phone: 06181-88-1570
DSN Phone: 322-1570
Comments: A complete listing of denominational services can be obtained at the chaplain's office. These services include Collective and Gospel Protestant, Roman Catholic, Jewish, Islamic, Church of God in Christ, United Pentecostal, Church of Christ and Seventh Day Adventist services. In addition to church services there are various women's, men's, and youth groups and religious education classes.

Name: Chaplain Services
Address: Fliegerhorst Kaserne, Bldg 1362
Phone: 06183-51-767
DSN Phone: 322-7767

Name: Chaplain Services
Address: Armstrong Chapel, Bldg 2237 (Buedingen)
Phone: 06042-80-810
DSN Phone: 321-4810

Community Transportation

The Hanau Orientation Tour, provided by the USO, teaches newcomers how to ride the bus and train in Germany. Make time to attend HOT and confidently explore your new community! HOT is held on the second Wednesday of each month. Interested participants can go to the USO, Building 4 on Pioneer Kaserne, to sign up. For those who will be living in the communities of Buedingen and Gelenhausen, ACS provides an orientation tour. This is similar to the HOT, but specific for those communities. It is given the first Friday of each month. Call ACS for details.

A community shuttle buss is provided between the major kasernes. It makes 2 rounds trips per day, 3 on Tuesdays and Thursdays and is primarily to provide transportation to and from work for active duty members. Family members are welcome to ride the shuttle bus. A shuttle bus to Heidelberg hospital is provided three times per week on Monday, Wednesdays and Friday. See ACS or ITC staff for a copy of the schedule.

For those more adventurous, you can try riding the bus on your own. You may purchase a 'tagskarte' (day ticket), 'einfachefahrt' (one way ticket) or

'ruckfahrkarte' (round trip ticket). The day ticket allows you to ride any bus in the city of Hanau for one day. It costs just over Euro 3. In order to purchase the one way or round trip tickets, you will need to tell the bus driver your destination such as the Markt Platz. The cost of the ticket will depend on the destination. Train tickets may be purchased from the main ticket office or ticket machines at the train station. Not all stations will have a ticket office. Public transportation is excellent, timely and much easier than driving in many instances. Talk to the ACS Relocation staff about schedules and any other transportation questions.

Name: Frankfurt International Airport (Flughafen)
Phone: 069-6901
Proximity to site: 20 miles

Name: Frankfurt Train Station (Hauptbahnhof)
Phone: 0180-5996633
WWW Link: http://www.bahn.de
Proximity to site: 20 miles

Name: Hanau Train Station (Hauptbahnhof)
Phone: 06181-366315
WWW Link: http://www.bahn.de
Proximity to site: 3 miles

Name: Rhein Main Air Base (AMC Terminal)
Phone: 069-699-7746
DSN Phone: 330-7746
Proximity to site: 20 miles

Education

Education Overview

Department of Defense Dependent Schools (DODDS) serves the 414th BSB. The schools are accredited by the North Central Association of Colleges and Schools. Hanau schools were one of the pilot sites for the National Science Foundation Model School Project. This program allowed the Hanau schools to obtain the latest in technology for the classroom as well as increasing the availability of technology to all students. Documents needed for registration are the child's passport/birth certificate, up-to-date shot records, a copy of travel orders with family member(s) names listed, sponsor's ID card and school records from previous schools. A copy of the registration form (DODEA Form 600) can be printed from the 414th BSB web site. The school year generally begins at the end of August (before Labor Day) and ends in mid June. There are five schools

within our community: three Elementary schools (Sure Start, full day kindergarten and grades 1-5), one Middle school (grades 6-8) and one High school (grades 9-12). Bus transportation is provided for those students living outside walking distance. Students must obtain a bus pass. These can be obtained at the DoDDS Bus Transportation Office located in the Hanau High School, Bldg. 251, Room 204. Enrollment in the elementary schools is dependent upon the residence location. Hot lunch programs are provided at all schools through AAFES. Lunch tickets may be purchased at the local PX. The Middle and High Schools offer after school extra-curricular activities. A variety of programming is available to meet the needs of special needs students.

Families that choose to home-school or enroll their children in host nation schools must complete a registration form. This form can be obtained from the 414th BSB Schools Liaison officer, any of the local schools, or at the In-Processing Training Center upon arrival. When completed, this form is to be turned into the 414th BSB Schools Liaison Officer.

Opportunities do exist for pre-school age children to be involved in German kindergarten programs. Talk to Central Registration at Child and Youth Services about the programs currently available in the local area.

A variety of opportunities exists for adult education. Language programs are available through both the Education Center as well as the Multi-Cultural Services through ACS. Technical and college level classes are offered by the Education center as well. Be sure to speak with the Education Center or ACS about dependent scholarship opportunities through Army Emergency Relief.

Public and DODDS Schools

For more information on this subject:
Hanau School Complex
<http://www.hana-esa.oddedodea.edu>

A detailed listing of the school calendar can be found at the 414th BSB website. A summary of the school calendar is as follows:

- FIRST DAY OF SCHOOL - 26 August 2002
- Labor Day Holiday - 2 September 2002
- Staff Development Day, no school - 11 October 2002
- 1st quarter - 26 August to 31 October, 2002
- Teacher Work Day, no school - 1 November 2002
- 2nd quarter - 5 November 2002 to 23 January 2003
- Veteran's Day Holiday - 11 November 2002

3rd quarter - January 25 to April 3, 2003
 Martin Luther King Day Holiday - 20 January 2003
 Teacher Work Day, no school - 24 January 2003
 Staff Development Day, no school - 27 January 2003
 Staff Development Day, no school - 14 February 2003
 President's Day Holiday - 17 February 2003
 Teacher Work Day, no school - 4 April 2003

4th quarter - April 14 to June 12, 2001
 Staff Development Day, no school - 12 May 2003
 Memorial Day Holiday - 26 May 2003
 LAST DAY OF SCHOOL - 12 June 2003

Parent teacher conferences:
 4 November 2002, 5 November 2002 (elementary schools)
 4 February 2003, April 18, 2003

Thanksgiving Recess: November 28 & 29, 2002
 Winter Recess: December 23, 2002 to January 5, 2003
 Spring Break: April 7 to April 13, 2003

Enrollment in each school falls between 200 and 500 students. Hanau High School has an enrollment of 332 students. Hanau Middle School serves 436 students. Argonner Elementary School is the largest with an enrollment of 476 students. Sportsfield Elementary School is mid-size with an enrollment of 325 students. Gelnhhausen Elementary School has an enrollment of 212 students. The ratio of students to teacher in grades 1-3 is 18 to 1. Students in the K-3 grades are graded based on progress toward goals. The marks for the subjects math, science, and reading include CD - Consistently Displayed, P - Developing/Progressing, N - Not Yet Evident, and X - Not Addressed. Marks for Special Subjects such as art, music, etc. include P- Participates, + Shows Strength, and / More Participation Needed. Grades 4 through 8 begin using a numerical grade. A = 90 - 100, B = 80 - 90, C = 70 - 79, D = 60- 69, F = 59 and below. High School Students are graded based upon a Grade Point. A = 90 - 100 or GP 4, B = 80-89 or GP 3, C = 70-79 or GP 2, D = 60-69 or GP 1, E = Effort GP 1, F = Failing GP 0.

DODDS Students average an SAT score of 501 in Math and a 505 in the Verbal component. The national average in Math is 515 and the national average in the Verbal component is 505. Ninety percent of high school students indicate the intent to attend college.

All Hanau schools offer special classes for talented and gifted students who possess high intelligence, demonstrate high levels of achievement or talent and/

or are academically motivated. The Renzulli Triad Model is the adopted program.

Each school offers a variety of activities for student participation. Sports activities, drama, music, foreign language clubs, Odyssey of the Mind, and Host Nation Field Trips are among the types of activities offered.

Each spring, a survey is done regarding interest in summer school participation. Summer school participation is voluntary and is on a private pay basis. If enough students are interested, summer classes are offered.

Name: Schools Officer
Address: Old Argonner Kaserne, Bldg 451
Phone: 06181-88-1770
DSN Phone: 322-1770
E-Mail: carmanh@hanau.army.mil
Comments: For more education information you may contact the schools directly or call the Schools Officer.

Private Schools

DoDDS School System is the only American school system in the area.

Colleges and Universities

For more information on this subject:
 Army Emergency Relief Web Site
<http://www.aerhq.org>

A variety of educational opportunities are available through the colleges represented at the Education Center. Several types of non-traditional classes allow active duty service members, as well as spouses and civilians to continue their education while working. Technical as well as college level classes are available for those interested in pursuing an Associates, Bachelor's or Master's degree. For further information on college policies, tuition costs, and class schedules, visit the 414th BSB web page under SERVICES/EDUCATION SERVICES.

Spouses of active duty, Army soldiers stationed in USAREUR should take advantage of the Army Emergency Relief Spouses Scholarship Program. This scholarship currently is available only to spouses of soldiers assigned to USAREUR. The MG James Ursano Scholarship Fund, also managed by the Army Emergency Relief, applies to dependent children of Army soldiers. Both the Education Center and Army Emergency Relief have the application

packets and procedures. Education Center counselors also have information on other financial assistance available to students. For further information on Army Emergency Relief Scholarships, visit the web page.

Name: Education Center
Address: Pioneer Kaserne, Bldg. 11 Unit 20193, Box 0027
City: 09165
Phone: 06181-888380
FAX: 06181-888945
DSN Phone: 322-8380
DSN FAX: 322-8945
Comments: The Education Center offers classes through several colleges and universities. They have information on many Associates, Bachelor's, Master's and Ph.D. Degree programs available. For those who are interested in more technical and vocational skills, they also have programs geared toward those needs. Education Center staff also assist soldiers who are deploying with continuing their education during their deployment. Conversational German classes are offered periodically through the Education Center. Talk to an education counselor about the options available.

Adult or Continuing Education

Contact the Education Center at your closest installation for class listings.

Name: Education Center
Address: Pioneer Kaserne, Bldg 11
Phone: 06181-88-8380
DSN Phone: 322-8380

Name: Education Center
Address: Fliegerhorst Kaserne, Bldg 1322
Phone: 06183-51-747
DSN Phone: 322-7747

Name: Education Center
Address: Armstrong Barracks, Bldg 2225 CMR 401
City: 09076
Phone: 06042-80-812
FAX: 06042-80829
DSN Phone: 321-4812
DSN FAX: 321-4829

Name: English as a Second Language Classes
Address: Building 9, Pioneer Kaserne
Phone: 06181-88-8963
DSN Phone: 322-8963
Comments: The 414th BSB ACS offers English as a Second Language classes to ID card holders in both Hanau and Buedingen. Three levels are offered, Beginners, Intermediate, and Advanced. Students are welcomed to call the ACS for more details. All classes are free and materials are provided. No pre-registration is required. Come out with a pen and a notebook and take advantage of this great learning opportunity. We have students from all over the world who speak a variety of languages. Meet some new people and take advantage of the relaxed, friendly, and comfortable atmosphere to gain confidence and practice your English skills.

Name: Volkshochschule
Address: Ulanin Platz
City: Hanau
Phone: 06181-923800
Proximity to site: 3 miles
Comments: This is the German version of the community college. A number of enrichment classes are available through the Volkshochschule at a reasonable cost. Of course, the language the classes are given in is German. The class most utilized by Americans at the Volkshochschule is the German as a Second Language class.
Hours: Monday through Friday 0900 to 1200 Wednesday 1500 to 1800

Special Education

Hanau is designated as a Category 4 community for the purposes of the Exceptional Family Member Program and offers all services attendant to that designation. Low incident disabilities are not able to be supported in the Hanau area.

Name: DoDDS
Address: Yorkhof Kaserne, Bldg 1206
Phone: 06181-88-8896
DSN Phone: 322-8896
Comments: When special educational needs are involved, many factors must be considered before an assignment is made. The decision for the best assignment is made by the Department of Defense Dependent Schools (DODDS) through 1ST PERSCOM in Heidelberg. Hand carry your child's Individual Education Plan (IEP) records and any updated information or re-evaluation. Schools in the Hanau area can provide services for mildly to moderately disabled students in all areas prescribed by a current IEP. If the needs of a student cannot be met, that student is transferred to Frankfurt or Rhein Main, where services for moderately to severely and profoundly disabled students may be provided.

Employment

Employment Overview

For more information on this subject:
<http://www.chrma.hqusareur.army.mil>

Employment opportunities for civilians are more restricted than that usually found in stateside locations. Personnel who are not fluent in German have fewer options in employment on the economy. Jobs affiliated with the military community are highly sought after by local nationals, retired military, and Americans living in Europe as well as dependents of active duty military. Depending on the position, competition can be stiff. Because of the limited positions available and stiff competition, it can take some time to find a position. Individuals desiring to work for German companies must comply with German work laws and regulations. Most civilians associated with the military population have several alternatives when seeking employment, although generally these have some connection to the military. For a listing of types of positions available, see the above website.

Army and Air Force Exchange Services (AAFES) and Department of Defense Schools (DODDS) are sources of civilian employment as well. A variety of civilian companies provide contracted services to the Department of the Army and are also sources of employment. As in the states, there is no one central resource for these positions. Speak to the

Employment Readiness Program Manager about locating employment options.

Federal Civilian Employment for Spouses

For more information on this subject:
<http://www.chrma.hqusareur.army.mil>

The CHRMA website can answer many questions related to federal employment in USAREUR. Job postings are updated daily. For Federal Government positions, CPAC currently is using a simple application procedure called the "Federal Resume". Be aware, other CPACs also use the Federal Resume process, although specific formats may vary. At the above website, you can find all the information and application materials you need to prepare your Federal Resume package today.

Family Members can submit their resume to USAREUR's database prior to arrival in country. The self-nomination process for actual vacancies or for open continuous announcements should not be started until they are in country. Applicants should download the Federal Resume Job Kit from the website prior to submission of their resume. Any deviation from the procedures outlined in the job kit may cause the resume to be rejected. The Employment Readiness Program at ACS offers classes on how to develop your federal resume. They can also provide individualized assistance in submitting your resume, locating job vacancies, and preparing for interviews.

HOT!!

Effective 21 June 2001, Military Spouse Preference Choice

Under the provisions of the 2 year trial program, military spouses retain their MSP unless they accept (or reject the offer of) a "continuing position." A "continuing position" is now defined as a permanent full or part-time position. Military spouses may, therefore, accept an unlimited number of temporary positions, term positions, intermittent positions, or non-appropriated fund (NAF) "flexible category" positions without loss of their MSP. All European Theater appropriated fund and NAF positions within DoD are covered by this guidance. For more information, see the CHRMA website.

Name: Employment Readiness Program
Address: Pioneer Kaserne, Bldg. 9
Phone: 06181-88-9524
DSN Phone: 322-9524
Comments: Employment Readiness Program is directed toward helping military and civilian spouses and family members prepare for and find employment in Germany. This program provides counseling and classes to help individuals complete applications and prepare for interviews. Emphasis is placed on: resume writing, government applications, NAF applications, and AAFES employment. Call for information about dates and times of classes or for an individual appointment.

Permanent Employment Resources

Name: Army Career Alumni Program (ACAP)
Address: Pioneer Kaserne, Bldg 11
Phone: 06181-88-8356/8298
DSN Phone: 322-8356/8298
WWW Link: http://www.104thasg.hanau.army.mil
Comments: Army Career and Alumni Program (ACAP) integrates all transition activities. The program is designed to provide a complete package of benefit information and services for transitioning soldiers, DoD civilians and their family members. The benefits of staying in the Army are also explored. The program has several components: to ensure that eligible clients have accurate and current information on career options, to inform on benefits earned through military service provided by multiple federal and state agencies and to provide training and assistance in finding appropriate post Army employment. ACAP offices have up to date computer technology to access employers and job markets and also have resources to video record practice interviews. Logon to the 104th ASG Home Page for schedules of ACAP events and activities. A link to the ACAP Home Page is provided on the ASG page.

Temporary Employment Resources

SEE FULL TIME EMPLOYMENT SERVICES

Non-Paid or Volunteer Opportunities

Name: Installation Volunteer Coordinator (IVC)
Address: Building 9, Pioneer Kaserne
Phone: 06181-8891110
FAX: 06181-88-8587
DSN Phone: 322-9110
DSN FAX: 322-8587
Comments: Volunteers are the mainstay of our community. Whenever a need arises, volunteers are there to meet the challenge. Volunteers can be found in most military agencies throughout the 414th BSB. Opportunities range from administrative assistants to coaches. Volunteering is a great networking tool for those seeking employment. Your skills, talents and time can be used to improve the quality of life and services offered within our community.

Chambers of Commerce

Name: American Chamber of Commerce in Germany (Frankfurt)
Address: Rossmarkt 12, Postfach 100 Frankfurt Germany
Phone: 069-283401

Private Sector Employment

Private Sector Employment does exist; however, taking a job on the economy may effect your status for US Government employment. Check with the Family Member Employment Assistance Program Manager at ACS for more information.

Government Employment

Name: Army and Air Force Exchange Services (AAFES)
Address: Wolfgang Kaserne, Bldg T544
Phone: 06181-88-8329
DSN Phone: 322-8329
WWW Link: http://www.aafes.com
Comments: The AAFES Resource Office is responsible for the advertising and hiring for all AAFES facilities within the 414th BSB: retail stores, service stations, Shoppettes, Military Clothing Sales, Four Seasons, Class Six, laundromats, alteration shops, movie theaters, and burger bars. Applicants may submit online applications through the AAFES website prior to arrival in country.

Name: Civilian Personnel Office
Address: Yorkhof Kaserne, Bldg 1204
Phone: 06181-88-8242
DSN Phone: 322-8242
WWW Link: http://www.chrma.hqusareur.army.mil
Comments: Civilian Personnel Offices across DOD have moved to web-based systems such as the CHRMA site utilized by USAREUR. This allows interested personnel 24 hour/7 days per week access to information about job vacancies, application procedures, and employment with the U.S. Army. Appropriated Fund (AF) and Non-Appropriated Fund (NAF) positions available can be found at the above website. New vacancies can be posted daily. Check the website regularly to keep up with the new vacancies.

Professional or Occupational Licensing

Name: American Red Cross
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-88-1760
DSN Phone: 322-1760
Comments: The American Red Cross provides licensing and certification in a number of health and safety related areas.

Name: Family Child Care (FCC)
Address: Pioneer Kaserne, Bldg 3
Phone: 06181-88-8458
DSN Phone: 322-8458
Comments: Family Child Care is a home-based child care program which trains and certifies individuals to provide child care in their homes for more than ten hours per week for up to six children. This program offers a unique opportunity for persons living in quarters to earn money by providing child care in their homes. Persons looking for employment in this area or looking for a child care provider should contact the Family Child Care office.

Networking Opportunities

Contact the Installation Volunteer Coordinator or the Family Member Employment Program Manager at Army Community Service.

Medical And Dental

Medical and Dental Overview

The Hanau Health Clinic is one of the many outlying patient clinics of the 95th Combat Support Hospital, Heidelberg. The care available at the 209th supports Pediatrics, Family Practice, Optometry, Gynecology, Well Woman, Well Baby, Optometry, as well as Acute Care and chronic (follow-up) care as appropriate. Some services are limited and referrals are frequently made. The Stadt Krankenhaus (Hanau's city hospital) has all of the medical specialties needed for the provision of quality emergency medical care. There are English speaking staff in the Emergency Room to assist patients and to process paperwork. Emergency medical care is provided at the Stadt Krankenhaus at no cost to the patient for TriCare Europe Prime Members. The quality of the care available is excellent and consistent with the care to which Americans are accustomed. There is a Shuttle Bus Service from Hanau to the 95th Combat Support Hospital in Heidelberg. This bus leaves the Hanau Health Clinic at 0745 on Monday, Wednesday, and Friday mornings. Patients return to Hanau at 1730.

Medical Services/Directory - on Installation

Medical Services at the Hanau Health Clinic are limited and referrals to either the Heidelberg or Landstuhl Hospital or a German doctor are often made. Family members may begin booking appointments at 0800 Monday, Tuesday, Wednesday and Friday and 1230 on Thursday. Same day appointments can be made by calling DSN 328-6600. Routine appointments should call DSN 328-6601 or 328-6692. Clinic hours are 730 to 1600 Monday, Tuesday, Wednesday, and Friday and Thursday 1300 to 1600. Service members are seen on sick call by appointment every morning except Thursdays. On Thursdays sick soldiers report to the Family Practice Nurse Desk between 1300 and 1400. The Hanau Medical and Dental facilities have their own DSN telephone numbers beginning with 328. To call a 328-**** number from a civilian telephone, dial 06181-500-**** (last four of the DSN number).

Social Work Services provides Family Counseling. Please see Family Advocacy for a complete listing of Social Work Services.

Medical Services/Directory - on Installation

<i>Clinic</i>	<i>POC</i>	<i>Number</i>
Ambulance		322-116
Buedingen Health Clinic		321-4717/4789
Commander		328-6664
Community Health Nurse		328-6693/6694
Early Developmental Intervention Services (EDIS)		322-8213
Fliegerhorst Health Clinic		322-7547/7639
Information		328-6600
Medical Records		328-6707
Mental Health		328-6777
Military Police Desk		322-8749
Optometry Clinic		328-6605
Patient Liason		328-6598/ 322-8749 (after hours)
Pharmacy		328-6604
Physical Examination		328-6696
Social Work Services		322-9027/8766

Health Benefits Advisor, Wellness, and CHAMPUS/TRICARE Programs

Name: American Red Cross
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-55455
DSN Phone: 322-1760/8205
Comments: The American Red Cross offers a number of classes relating to health and wellness issues including: CPR, Standard First Aid, Babysitting Course, AIDS Awareness and Healthy Pregnancy/Healthy Baby. Contact an American Red Cross Representative for a current schedule of classes.

Name: Health Benefits Advisor (Tricare)
Address: New Argonner Kaserne
Phone: 06181-500-6608
FAX: 06181-500-6668
DSN Phone: 328-6608
DSN FAX: 328-6668
<p>Comments: We look forward to your arrival in Europe and in the Hanau military community. To help make this assignment as enjoyable as possible, we want to ensure that you know some important facts about health care in Europe, and in Germany in particular. This information provides you with some basics about TRICARE Europe, and specifics regarding the medical and dental capabilities in the Hanau area.</p> <p>TRICARE EUROPE PRIME The TRICARE Europe program is modeled on the TRICARE program in the United States, but provides some added services unique to the overseas environment. When you arrive in Europe, we will enroll you and offer your accompanying family members the option of enrolling in TRICARE Europe Prime. The benefits of enrollment include:</p> <p>Continuity of care: We will assign you to a Primary Care Manager (an individual or team of providers) who will be responsible for coordinating all of your health care needs.</p> <p>Access: There are published access to care standards that we will meet to ensure that you receive quality, timely care.</p> <p>Lower Costs: There are no deductibles and no cost-shares for authorized medical care delivered by host nation providers in Europe for active duty family members. In addition, you will enjoy the stateside TRICARE Prime benefit if you are traveling in the United States and need to receive medical care.</p> <p>TRICARE Service Centers: Services are provided for you to access necessary information about medical care in Europe and in CONUS. Some of the special services available to you through the TRICARE Service Centers in Europe include: Patient Liaisons: Bilingual staff who will assist you in making appointments with the host-nation providers and facilitate your care in civilian hospitals should you be admitted.</p> <p>Preferred Provider Networks: We have special relationships and agreements with select providers in Germany who agree to see US military personnel</p>

and families and also agree to file the TRICARE claims for you.

TRICARE EUROPE STANDARD
This option is available and represents what was formerly the basic CHAMPUS benefit. By declining enrollment in TRICARE Europe Prime your family members will incur the following costs for civilian care:
Deductible: \$50.00 per person/\$100.00 per family (E-4 and below), \$150.00 per person/\$300.00 per family (E-5 and above). Cost Share 20% of the CHAMPUS Allowable Charge.

MILITARY MEDICAL CARE
The Hanau military community is primarily served by the US Army Hospital, Heidelberg (USAH) and the Hanau Health Clinic on New Argonner Kaserne. The Buedingen military community is primarily served by the USAH, Heidelberg and the Buedingen Health Clinic on Armstrong Kaserne.

GERMAN HEALTH CARE
There may be occasions when you are referred to a German health care provider. The German health care system is a quality system with highly trained providers. We have established relationships with a select group of providers in the area who will have their credentials verified and agree to file CHAMPUS claims on behalf of our patients.

AEROMEDICAL EVACUATION
Although most medical specialties you will need are available in the community, some sub-specialty care may not be available. The 86th Aeromedical Evacuation Squadron at Ramstein Air Base serves as the principle hub for aeromedical evacuation in Europe. In addition, there are regularly scheduled flights each week to Andrews Air Force Base in Maryland from Ramstein for patients requiring care in the United States.

DENTAL CARE
The Hanau Dental Clinic is located adjacent to the health clinic on New Argonner Kaserne. Family members can expect to receive preventative, basic restorative and essential specialty dental care required to maintain good oral health for the duration of your assignment in Europe. It is strongly recommended that before departing CONUS family members take advantage of the TRICARE Family Member Dental Program by seeing a civilian dentist and receiving treatment for any recognized conditions.

Name: Health Education/Awareness Classes
Address: Hanau Health Clinic
Phone: 06181-500-6693/6694
DSN Phone: 328-6693/6694
Comments: Army Community Health Nursing is a section of the Preventive Medicine Activity. Community Health Nursing programs include: disease surveillance; health education; individual and family support services; community health consultants; support and home visits. The Community Health Nurses take an active role in health education and promotion and offer classes on a wide variety of health related topics upon request. Classes include: Sexual Awareness, Sexually Transmitted Diseases, HIV Infection (AIDS), Home Safety/Child Care, Pregnancy/Birth Control, Hypertension, Nutrition/Cholesterol Reduction, and Smoking Cessation.

Community Hospitals

Name: Hanau Stadtkrankenhaus
Address: Hanau, Leimenstr.
Phone: 06181-296260
Comments: The Stadtkrankenhaus has all of the medical specialties needed for the provision of quality emergency medical care. There are English speaking individuals in the Emergency Room to assist patients and to process paperwork. EMERGENCY medical care is provided at the Stadtkrankenhaus from 1600 to 0700 Monday through Thursday, Friday from 1600 through 0700 Monday morning, and all day on US Holidays.

Name: St. Vinzenz Krankenhaus
Address: Hanau, A. Frankfurter Tor
Phone: 06181-2721
Comments: There are English speaking individuals in the Emergency Room to assist patients and to process paperwork. Emergency medical care is provided, however, a fee will be required.

Dental Services/Directory - on Installation

The Hanau Medical and Dental facilities recently acquired their own DSN telephone numbers beginning with 328. To call a 328-**** number from a civilian telephone, dial 06181-500-**** (last four of the DSN number).

Dental Services/Directory - on Installation

<i>Clinic</i>	<i>POC</i>	<i>Number</i>
Buedingen Dental Clinic		321-4729
Central Appointment		328-6520/6521/6522
Emergency		322-8291
Fax		328-6668
Fliegerhorst Dental Clinic		322-7797

Family Member Dental Plan

There is no formal dependent dental plan in Hanau. The dental services available are limited. Whenever feasible, it is best to schedule and receive routine dental care prior to arriving in Germany. Spouses and family members can receive dental care free of charge. The basic procedure is currently as follows: qualified members need to stop by the clinic for a basic examination between 0930 and 1030, Monday through Friday. The clinic will accept the first fifteen people each day. After the initial examination, an appointment will be scheduled for any necessary

dental work. Active duty military personnel have priority for dental care. If you are enrolled in a dental plan that is valid in the US you may want to cancel that plan when you arrive in Germany. In Buedingen the procedure for dental care is as follows: You must go to the dental center prior to 0730 for the initial examination. After completion of the initial examinations, appointments can be scheduled.

Name: TRICARE FAMILY MEMBER DENTAL PLAN
Address: United Concordia Companies Inc. TFMDP
OCONUS Dental Unit PO BOX 898238
City: Camp Hill, PA 17089-8238
Phone: 1-717-975-5017 (US toll call)
WWW Link: http://www.ucci.com
<p>Comments: The TRICARE Family Member Dental Plan (TFMDP) is a comprehensive and affordable dental plan available to eligible spouses and children of active duty Uniformed Service members. The TFMDP has cost shares, benefit maximums and coverage limitations similar to typical group dental insurance plans. To be eligible for TFMDP enrollment, sponsors must intend to remain on active duty for at least 24 months and this commitment must be confirmed by their parent Uniformed Service. Enrollment and/or changes to enrollment can be accomplished by filling out a DD Form 2494 or 2494-1 at the sponsor's servicing personnel office. Please read these forms carefully as they provide detailed information on enrollment options, limitations and when TFMDP coverage begins. Upon enrollment, the sponsor must pay the monthly premium through their Uniformed Services payroll account - the Government pays 60% of monthly premiums. Before providing care to family members, some dental providers may ask to see a copy of the sponsor's Leave and Earnings Statement showing the dental plan payroll deduction. Coverage is worldwide and portable between assignments. United Concordia Companies, Inc. (UCCI) administers the TFMDP. Detailed TFMDP coverage and enrollment information can be found in the TFMDP benefit booklet. For more information about the program, visit UCCI's web site or contact them at 1-800-866-8499 for information on the TFMDP in the United States, Canada, Guam, Puerto Rico and the U.S. Virgin Islands, or 1-717-975-5017 (toll call) for information on the TFMDP in all other locations. In overseas locations, enrolled sponsors and family members must contact their servicing overseas dental treatment facility and/or Overseas Lead Agent before seeking treatment from host-nation dental providers, except for emergency care.</p> <p>For more information about the TFMDP, contact your Health Benefits Advisor or in overseas locations, your servicing overseas dental treatment facility or Overseas Lead Agent point of contact. Customer Service can also help sponsors, family members, installation staff and dental providers with specifics about the TFMDP."</p>

Housing

Housing Overview

For more information on this subject:
PCS House Express
<http://www.armyhousing.net>

Welcome to Hanau! The Directorate of Public Works (DPW) and the Housing Division staff are ready to assist you. You may contact the DPW at DSN 322-1560 or the Housing Division at DSN 322-8982, Fax 322-8912. To reach either the DPW or Housing Division commercially from the states, dial 011-49-6181-88-XXXX. Due to an aggressive renovation program, in which 14 buildings are being phased for renovation, you may experience an extended wait for housing. The Housing Office is located in buildings 11 and 4 on Pioneer Kaserne and is your point of contact for all housing related questions and concerns.

There are nine housing areas in Hanau, including leased housing, totaling 2,235 housing units for all military grades. Housing areas are within a 5-30 minutes drive of the various duty stations. Waiting lists are established for each bedroom and grade category, there are no specific LOCATION waiting lists. Therefore, a person cannot request a waiting list for a particular housing area.

To be eligible for family housing, a service member must be granted command sponsorship and be accompanied by the family members. Dependent travel authorization must be requested and approved before the family members arrives in Germany. Failure to meet these requirements may result in government housing not being available for your family.

Once you arrive, you will go through mandatory inprocessing at the Central Processing Facility (CPF) and the Inprocessing Training Center (ITC). ITC lasts 13 days and during that time you will process through the Housing Office in Bldg, 4, Room 201. The housing division provides centralized management of all installation housing functions to include the assignment of government-controlled housing. When you come to the Housing Inprocessing Office, in Bldg. 4, a Housing Counselor will take your application. Based on the information in your orders, you will be placed on the appropriate waiting list.

FURNITURE: Support from the Housing Division's Central Furnishings Management Office (CFMO) is only authorized for military and civilian personnel with orders stationing them in the 414th BSB. If you are traveling on full JTR you are authorized a 90 day loan of government furniture. Temporary furniture may be obtained from CFMO when available, while you wait for your household goods to arrive. To be eligible for CFMO support you must reside in government quarters, government controlled leased, or economy quarters with the lease approved by the Housing Office. The type of furniture, which can be issued includes beds, wardrobes, dining tables and chairs, coffee tables, davenports, easy chairs, etc.

PETS: Dog owners need to be aware of changes in host nation laws regarding their animals. For more information contact the Veterinary Clinic at DSN 322-8160 or from the states dial 01149-6181-88-8160. The pet policy for USARUER allows government housing residents to have not more than 2 pets, either 2 dogs or 2 cats or 1 dog and 1 cat. Exotic animals are not allowed, for example snakes lizards, pigs, etc. Your dog and/or cat are required to be registered with the post veterinarian and must wear rabies tags at all times. Kennel style operations

or the breeding of pets are not allowed in government quarters. **GERMAN LAW ASSIGNS ABSOLUTE LIABILITY** to the owner of a pet. Pet insurance is available in Germany.

The 414th BSB website has a great deal of information. It contains an extensive section on the Housing Division including floor plans of some of our quarters, Residents Guide and Frequently Asked Questions. Once at the 414th BSB website, click on the word "Living" on the left side of the screen. On the next page, you will find several items related to housing.

Housing Allowances

The Basic Allowance for Housing (BAH) rate is based on many factors: rental costs by location, pay grade and dependency status. The intent of this allowance is to provide uniformed service members housing compensation based on comparable civilian cost of housing. If you have any questions or need any further assistance please call the services below: Finance Services 322-8805; Processing 322-8938; In/Out Processing 322-8420; Travel 322-8414.

Housing Allowances

Housing allowance information is available from the Per Diem, Travel and Transportation Allowance Committee's Web Site:	
Rates and Allowances Home Page	http://www.dtic.mil/perdiem/rateinfo.html
Basic Allowance for Housing	http://www.dtic.mil/perdiem/bah.html
Overseas Housing Allowance	http://www.dtic.mil/perdiem/allooha.html

Government Housing

There are nine housing areas in Hanau, including leased housing, totaling 2,235 housing units for all military grades. Waiting lists are established for each bedroom and grade category, there are no specific LOCATION waiting lists. You are placed on the waiting list according to your eligibility date (date cleared last duty station) and the number of command sponsored dependents. Therefore, a person cannot request a waiting list for a particular housing area. If you were on a restricted tour, your eligibility date is the date you cleared your last CONUS duty station or a maximum of 14 months previous from when your restricted tour ended. Personnel who are promotable will be placed on the waiting list corresponding with their promotion. If you are promotable, you will be required to bring supporting documentation which gives your sequence number.

All our quarters meet the adequacy standards established by regulation. Below is the number of bedrooms and minimum square footage required by regulation:

- 1 bedroom quarters - 550 sq. ft.
- 2 bedroom quarters - 750 sq. ft.
- 3 bedroom quarters - 960 sq. ft.
- 4 bedroom quarters - 1190 sq. ft.

The majority of the housing in the 414th BSB is multiplex apartment buildings, consisting of three stairwells. Normally six to eight families share a 3 to 4 floor stairwell entrance. Apartments have limited space for large quantities of oversized furniture. Most apartments have a living room/dining room combination, with smaller than average bedrooms. Kitchens are generally small and will not accommodate a separate kitchen table. Our housing assets do not allow personnel extra bedrooms due to excess furniture.

Many of our housing units have both 110V and 220V outlets. The standard voltage in Europe is 220V. Most small appliances will work with a transformer. Extreme caution should be taken when using transformers.

Housing units are equipped with a stove and refrigerator. Common laundry facilities are located in the basement of each building and have sufficient washers and dryers.

Due to the lack of excess government quarters, civilians, not designated as Key and Essential, must seek off post private rental housing.

GOVERNMENT OFF-POST LEASED HOUSING: Of the 2,235 housing units, 236 are leased units on the economy. Leased housing is made up of apartments, row houses, quad and duplex housing. All leased quarters are equipped with a stove and refrigerator. Laundry facilities are located in the quarters.

BARRACKS: Barracks are available on Pioneer, Fliegerhorst, Hutier, Underwood, and Armstrong Kasernes. Soldiers living in the barracks need to be aware that many units are no longer issuing linens to soldiers. Dining facilities are located on these kasernes as well. However, Underwood Kaserne is the only Dining Facility open on 2 day weekends. Dining Facilities are not open on 4 day training holiday weekends. See ACS for a copy of the schedule.

Name: Family Housing
Address: Pioneer Kaserne Bldg. 4
Phone: 06181-88-8427/8431
FAX: 06181-88-8912
DSN Phone: 322-8427/8431
DSN FAX: 322-8912
E-Mail: Mary.Schmitt@bsbhsg.hanau.army.mil
WWW Link: http://www.armyhousing.net

Community Housing

Do not seek a private realty company on your own. Go to the Housing Referral Office first! They can provide you with names and addresses of available apartments and houses. They also have a standard lease agreement for use with economy housing. Most landlords require 2-3 month's rent in advance as a security deposit. This is in addition to the first month's rent. Utilities are more expensive than in the US. Apartments are much smaller than American apartments and most do not have built-in closets or

kitchens. Americans living in economy housing should attempt to secure some type of household insurance for their own protection. Insurance on pets is required. A 30 Day termination of lease clause must be in the contract and is strictly enforced. See the table at the end of this packet for average monthly rental rates.

Name: Housing Referral Office
Address: Pioneer, Bldg 11
Phone: 06181-88-8195/8196/8197
FAX: 06181-573976
DSN Phone: 322-8195/8196/8197

Utilities

Telephone: There are no free "local calls" as there are in the states. The cost of each call varies based on the time spent talking, the time of day that you call, and the distance of the call. There is also a basic charge for monthly service as well as a one-time installation fee. There are English speaking individuals at the telephone company, Telekom, to assist you. The Telekom Application Office is located in downtown Hanau on Hirsch Strasse (ACS has maps). When establishing your telephone service, be sure to request an itemized bill. You will be charged a small, one-time fee for this service, but it is well worth it. Without an itemized bill, you have no way to dispute your telephone bill. It can not be over-emphasized that dialing direct to the US with your Telekom service is extremely expensive. When you establish your Telekom service, you should also establish a separate long distance service. There are several independent companies available. Ask your colleagues and check local advertisements when choosing your long distance service. **DO NOT CALL THE US WITH YOUR TELEKOM TELEPHONE.** At the very minimum, get a pre-paid calling card to ensure that you do not receive a frightening surprise in your phone bill. Also, do not get a long distance phone card in the states. You will not be able to use it here in Germany. See the Financial Readiness Program Manager at ACS for a listing of services available.

If you live in private leased housing, you may need to connect and pay for electricity. The Electric Company (Stadtwerke) Office is located on Leipziger Strasse, (telephone 06181-274-211). Your electric bill will be averaged throughout the year based on the first month of usage. The Housing Office can obtain from the utility company the cost of the previous user, enabling you to estimate your usage. It is suggested that you take a meter reading after a few

months to verify that your monthly payments accurately reflect your use. There are English speaking individuals at the electric company to assist you. You will not have an electric bill if you live in government controlled quarters.

English language cable television is available for government quarters. The Hanau TKS office is located on Wolfgang Kaserne (telephone 06181-956406). The Buedingen Office is located on Armstrong Kaserne, Bldg. 2215, room 3. The Gelnhausen office is located in Coleman Housing, Bldg. 1824, room 1. Basic cable consists of the Cartoon Network, Country Music Channel, Travel Network, NBC Superchannel, EuroSport, MTV, CNN, Galavision, BBC, and Armed Forces Network (AFN). There is a monthly fee for basic cable.

Sewage and water connection billing only applies to private rental housing. The Housing Referral Office will provide you with the connection information needed based upon your contractual requirements.

Relocation Services

Relocation Services Overview

The Relocation Assistance Program at Army Community Service provides welcome packets to newcomers for the 414th BSB. These packets are full of valuable information about the happenings and events throughout the 414th BSB. The ACS office also maintains an installation library containing welcome packets from military installations throughout the world. These packets, along with our Standard Installation Topic Exchange Service (SITES), can provide you with all the necessary information to help you prior to your arrival in Hanau and to prepare you for a smooth transition when it is time to PCS to your next duty station. The Relocation Program offers three Newcomers' Orientations. The Hanau Orientation Tour (HOT) is conducted by the USO on the second Wednesday of each month. HOT is designed to give new members of the community a taste of the exciting area into which they have moved. HOT participants learn the basics about trains, buses, the market, parking, and dining out in Germany. The Buedingen/Gelnhausen Orientation Tour is conducted on the first Friday of each month. This tour is similar to HOT only it is based in the Buedingen and Gelnhausen communities. The Kaserne Express orients newcomers to the location of 12 kasernes in the greater Hanau area and the service organizations located on each. ACS pays for childcare. Class sizes are limited so call and sign up today! While you are

waiting for your household goods to arrive, bring a copy of your orders to our Lending Closet and we will be happy to lend you dishes, pots & pans and a variety of basic kitchen items to help you get settled into your new home. Some basic items for children are also available: port-a-cribs, strollers, car seats, and high chairs. Lending Closets are available at Hanau ACS in building 9 on Pioneer Kaserne and at the Buedingen Outreach Center in building 2207 on Armstrong Kaserne. BE AWARE the Lending Closet does not have linens available for loan due to health regulations. There are no other agencies which have linens available for loan, so be sure to plan accordingly.

Relocation Assistance

There are a number of agencies who are involved in the relocation process and are available to assist incoming personnel. Begin by contacting your local ACS and schedule a class to learn about moving overseas. Both civilian employees and military members are authorized sponsors to assist them with the relocation process. Civilian employees may contact the Hanau CPAC to request a sponsor. Service members have an exciting new web-based sponsorship program designed to reduce the lag time in communication between the gaining unit and the incoming service member. The Sponsorship Gateway to Europe site became fully operational as of 1 Feb. 2001. This site allows service members to find out their pin-point assignment, communicate with their gaining unit, and link with a variety of web-base resources. The Relocation Readiness Program at ACS provides resources to sponsors as well as incoming personnel. Be sure to contact either your local ACS or the Hanau ACS with any questions.

Name: Relocation Readiness
Address: Pioneer Kaserne, Bldg. 9
Phone: 06181-88-8963
FAX: 06181-88-8587
DSN Phone: 322-8963
DSN FAX: 322-8587
E-Mail: site1615@hanau.army.mil
Comments: The Relocation Readiness Program provides information, assistance and guidance to soldiers and their families moving from one community to another. Contact the Relocation Office for more information about Orientation Tours, Welcome Packets, the Lending Closet, and Sponsorship Training.

In Transit Emergencies

PERSCOM DCSPOS supports the Army Traveler's Assistance Center (ATAC) for those soldiers and family members traveling enroute to and from overseas tours on official orders. Typical actions that can be handled by ATAC include requests for leave extensions, arranging or changing port calls, resolving some passport and visa problems, and arranging next of kin overseas travel under invitational travel orders. The ATAC is staffed from Monday through Friday between 8 a.m. and 5 p.m. Eastern Time. In the event of an emergency, there is an ATAC duty NCO who will respond to the automated answering system. ATAC recommends that callers listen carefully to the automated answering system and follow all instructions. All emergency calls will be returned within one hour. The ATAC can be reached by calling 1-800-851-3144.

Name: Army Emergency Relief (AER)
Address: Pioneer Kaserne, Bldg. 9
Phone: 06181-88-8097
FAX: 06181-88-8587
DSN Phone: 322-8097
DSN FAX: 322-8587
Comments: AER provides emergency financial assistance to service members, their families, retirees, and widows/widowers and orphans of service members. Assistance is provided in the form of interest free loans, grants, or combinations loan/grant. AER college scholarships are available for children and spouses of service members serving OCONUS.

Financial Preparedness

Plan ahead for your PCS expenses. Experts recommend 2 to 3 months salary as a good base. The cost of living in Germany is greater than for many locations in the U.S. Although you will receive a Cost of Living Allowance (COLA), there will still be some additional costs. When you first arrive, be prepared that there are no lines to borrow. You may need to buy some or plan ahead and mail or send them in your Unaccompanied Baggage. Although you will not have utilities costs living in Government Housing, there will be a charge for phone installation. If you choose to get a "Handy" that will be an additional cost as well. There are a number of other costs associated with a PCS move including new household set up costs such as replacement of cleaning products, decorating costs, and other incidentals. If you are a two income, not dual military family, be prepared that it may take some

time for your spouse to find employment, thus limiting your income. Other items that are somewhat more expensive in Germany include some grocery items, car insurance and gas. Talk to your local ACS Financial Readiness Program about budgeting classes to prepare before you move.

Name: Financial Readiness
Address: Pioneer Kaserne, Bldg. 9
Phone: 06181-88-9523
FAX: 06181-88-8587
DSN Phone: 322-9523
DSN FAX: 322-8587
Comments: Financial Readiness provides information about debt liquidation, personal budgeting, consumer affairs, and other financial matters. A financial counselor can work with you to improve your financial status and to plan for your future. On the first Thursday of each month, Financial Readiness sponsors Coupon Socials in the Pioneer and Fliegerhorst Outreach Centers, giving you access to thousands of coupons. Coupons are good for six months beyond their expiration date when used in OCONUS commissaries. Financial Readiness has listings of long distance call plans, mobil phone plans and internet service providers to assist new residents with making choices about services.

Exceptional Family Member Program (EFMP)

Name: Early Developmental Intervention Services (EDIS)
Address: New Argonner Kaserne
Phone: 06181-88-8213
DSN Phone: 322-8213
Comments: Formerly the EFMP clinic, EDIS provides medically related services to children who are on an IEP in school. They also provide screening and testing as well as early intervention for special needs of infants and children under the age of three.

Name: Exceptional Family Member Program (EFMP)
Address: Pioneer Kaserne, Bldg. 9
Phone: 06181-88-9526
FAX: 06181-88-8587
DSN Phone: 322-9526
DSN FAX: 322-8587
Comments: The EFMP at Hanau ACS provides information and referral to appropriate agencies, family support, and advocacy assistance with EFMP enrollment.

Name: Personal Property Processing Office (PPPO)
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8047/8327/9103
FAX: 06181-88-8786
DSN Phone: 322-8047/8327/9103
DSN FAX: 322-8786

Name: Traffic Manager
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8147
DSN Phone: 322-8147

Household Goods In-Bound Shipments

For more information on this subject:
<http://www.mtmc.army.mil>

Personnel who have shipped unaccompanied baggage (UB) or Household Goods (HHG) should inprocess as soon as possible with the Inbound section of the Installation Transportation Office (ITO) Personal Property Processing Office (PPPO). To speed up the inprocessing time bring one copy of each of the following: complete set of orders, to include amendment(s) if applicable, inventory/shipping documents for UB and HHG, and DD Form 788, POV shipping document. Personnel who need to release property from storage should report to this office with all documents concerning the property in storage. The USAREUR Theater CPPSO Customer Support Center has a world-wide toll-free number, 00800-444-33-444, operational 24 hours per day.

Effective 1 May 2000: Shipping and storage of propane tanks of any type (including purged) in a member's personal property Household Goods shipment is not authorized. This is a Joint Military Service and HQ MTMC change posted on the HQ MTMC personal property web page. Please see the web page for further information.

Name: Installation Traffic Officer (ITO)
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-88-9176/9323
FAX: 06181-88-8786
DSN Phone: 322-9323/9176
DSN FAX: 322-8786

Household Goods Out-Bound Shipments

For more information on this subject:
 Military Traffic Management Command
<http://www.mtmc.army.mil>

ALSO INCLUDES PORT CALL INFORMATION

Plan Ahead! Do not wait until the last minute! Personnel who are expecting orders can start preparing for their reassignment by contacting the Outbound Section of the Installation Travel Office (ITO) Personal Property Processing Office (PPPO). Ask at the reception desk for an outbound packet. Orders are not required to complete the paperwork, but are required to set up an appointment for shipment. Secure a packet and complete all forms to the best of your ability. Due to limited appointments, keep your scheduled appointment. If you require an exception to policy to any regulations, get busy; exceptions can add up to four weeks to your processing time. Army Pamphlet 55-2, "It's Your Move" can be printed from the above website. The USAREUR Theater CPPSO Customer Support Center has a world-wide toll-free number, 00800-444-33-444, operational 24 hours per day.

Effective 1 May 2000: Shipping and storage of propane tanks of any type (including purged) in a member's personal property Household Goods shipment is not authorized. Members PCSing back to CONUS have several options: sell the tank to a neighbor or the thrift shop, turn them in to DRMO (free) if they are empty and have been purged, or turn them in to AAFES ODL for disposal in exchange for a \$10 merchandise certificate good at a Europe Retail facility.

Single soldiers living in the billets may request 1,000 pounds of additional weight entitlement above the authorized weight listed in the table below. Requests must be in writing addressed to the ITO for approval.

PORT CALL INFORMATION: SATO Travel, the USAREUR Travel Services Contractor, makes port calls and official travel arrangements. The USAREUR Travel Services Program offers 5 means of making official travel arrangements. USAREUR Travelers can make reservations on-line, 24 hours a day, 7 days a week at the SATO website listed below. USAREUR travelers can make reservations via e-mail at the listed SATO e-mail address. USAREUR travelers can make reservations by FAX. A reservation request form for this purpose is available on-line or at the Hanau SATO Office. The completed form is faxed to the SATO Travel European Service Center at DSN: 236-8417 or commercial: 00-44-128070-8417. USAREUR official travelers can make reservations over the phone at DSN: 236-8418. This DSN telephone number provides direct access to the SATO Travel European Service Center. A number of SATO Travel agents are available to support USAREUR travel requests Monday thru Friday from 0800-2000; and Saturday and Sunday from 1100-1800. The USAREUR Travel Services Program provides 30 SATO Travel Commercial Travel Offices (CTO) throughout Europe for walk-in service. Travel agents are available to make travel arrangements, provide guidance concerning travel entitlements, issue airline tickets, and further information/assistance related to travel services. Local DSN and commercial telephone numbers for the Hanau office are listed above. In addition to the DSN telephone number, SATO Travel may be contacted TOLL-FREE from any local "99" access telephone in Germany by dialing: 0800-1007102. TOLL-FREE emergency or en route assistance is available 24 hours a day, 7 days a week by calling the SATO Travel International Service Center, San Antonio, Texas. USAREUR travelers needing emergency or en route assistance may use the following TOLL-FREE number in Germany: 0800-8268960. Please contact the Hanau CTO or BSB Site Assistant Contracting Officer's Representative (SACOR) if you require further information about the USAREUR travel services program.

Name: Installation Transportation Officer (ITO)
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-88-8761
FAX: 06181-88-8786
DSN Phone: 322-8761
DSN FAX: 322-8786

Name: Personal Property Processing Office (PPPO)
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8410/8896/9183/8627/9127
FAX: 06181-88-8786
DSN Phone: 322-8410/8896/9183/8627/9127
DSN FAX: 322-8786

Name: SATO Travel
Address: Bldg. 4, Room 204 Pioneer Kaserne
City: Hanau
Phone: 06181-888435/0044-128070-8417
FAX: 06181-53796
DSN Phone: 322-8435/236-8418
DSN FAX: 236-8417
E-Mail: Hanau@Satotravel.com
WWW Link: http://www.satotravel.com/usareur

Name: Traffic Manager Information
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-9323/8147
FAX: 06181-888786
DSN Phone: 322-8147/9323
DSN FAX: 322-8786

Household Goods Claims

The Legal Center Claims Office provides assistance in legal matters for damage during the shipment of household goods for soldiers, their families, and other authorized personnel.

Name: Legal Claims
Address: Pioneer Kaserne, Bldg. 4
Phone: 06181-88-8392
DSN Phone: 322-8392

Household Goods Weight Allowances

Your weight allowance is the maximum weight that can be moved at government expense under the Joint Federal Travel Regulations. Related to your pay grade, this allowance includes the weight of household goods you ship, place in storage and send as unaccompanied baggage. You, not your transportation officer or carrier, are responsible for staying within this weight allowance. If the weight of items packed, shipped and stored exceeds that amount, you must pay all charges connected with the excess weight. For this reason, estimating the weight of your household goods is very important. Estimates should start early, even before you visit your transportation office to set up the move; the counselor at your transportation office will ask you

how much weight you will be shipping. An easy and fairly dependable method for making this estimate is to figure 1,000 pounds per room (not including storage rooms or bathrooms) and then add the estimated weight of large appliances and items in the garage, storage rooms and basement. As a double check later in the movement process, count the number of items on the inventory form used by the carrier. Then multiply the number by 40 pounds. This is another rule-of-thumb method for estimating the weight of your shipment. If, while your goods are being packed and loaded, there is evidence that the shipment will exceed your weight allowance, you may want to call your transportation office. They can estimate the costs associated with your excess

weight. This way you will be somewhat prepared for charges you will have to pay. If you are separating from the service and will not remain in a pay status, excess cost must be paid in advance of this shipment. In some overseas areas administrative weight allowances are set on the amount of household goods that can be shipped at government expense. If you are being provided government furniture, for example, the government will not pay to ship your full JFTR weight allowance there. If you are affected by an administrative weight allowance, the counselor at your transportation office will let you know how many pounds you can ship. The chart which follows is for a three year tour.

Household Goods Weight Allowances

<i>Grade</i>	<i>Allowance w/Dependents</i>	<i>Allowance wo/Dependents</i>
E1	5,000	1,500
E2	5,000	1,500
E3	5,000	2,000
E4	8,000/7,000	7,000/3,500
E5	9,000	7,000
E6	11,000	8,000
E7	12,500	10,500
E8	13,500	11,000
E9	14,500	12,000
W-1	12,000	10,000
W-2	13,500	12,500
W-3	14,500	13,000
W-4	17,000	14,000
O-1	12,000	10,000
O-2	13,500	12,500
O-3	14,500	13,000
O-4	17,000	14,000
O-5	17,500	16,000
O-6+	18,000	18,000

POV In-Bound Shipments

For more information on this subject:
<http://www.whereismypov.com>

Personnel who have a lien on their POV are now required by US Customs to obtain written approval from the lien holder prior to shipment. Written approval from the third party interest (leasing company or leinholder) must be obtained stating the vehicle may be exported. US Customs requires that personnel have a copy of the title, this includes one certified (notarized) and two facsimilies (copies) of the original or certified copy of the vehicle title. The title must include the vehicle identification number (VIN) or, if the vehicle does not have a VIN, the

product identification number. All personnel must have their car registration and proof of car insurance in order to ship POV's. If the vehicle is delivered by someone other than the service member, there must be a signed letter of authorization, simple power of attorney or other acceptable evidence. The agent must have proper identification and all other documentation required to ship the POV. POV's must have no more than 1/4 tank of fuel.

Personnel who shipped a POV at government expense should provide the Installation Transportation Office (ITO) Personal Property Processing Office (PPPO) with a copy of their orders and the DD Form 788 shipping document. An information paper as well as directions to Mainz-Kastel, where you pick-up your vehicle, are available

at the PPPO. A list of POVs available for pick-up is maintained at the PPPO. This list is not updated daily; it is updated only when vehicles arrive at the Vehicle Processing Center (VPC) and are made available for pick-up. Information regarding the status of POV shipments also can be obtained on the world-wide web site listed at the beginning of this section. In general, unless there is a problem with the POV, this concludes the assistance provided by the PPPO.

Personnel should be prepared to pick up their vehicle by bringing a valid ID card, USAREUR driver's license, copy of DD form 788 "Private Vehicle Shipping Document", complete set of keys, and a Power of Attorney, if spouse or agent picks up the vehicle.

REGISTRATION:

Once the POV has arrived in country, you must obtain a USAREUR registration. In order to register vehicles, you must have the DD form 788, original double white insurance card, vehicle registration application form, stateside registration or title, valid ID card, valid USAREUR driver's license and a \$20 check or money order. You have 5 working days after receiving your temporary USAREUR license plates to have your vehicle inspected.

Name: Installation Transportation Officer (ITO)
Address: Pioneer Kaserne, Bldg. 4
Phone: 06181-88-8761
FAX: 06181-88-8786
DSN Phone: 322-8761
DSN FAX: 322-8786

Name: Personal Property Processing Office (PPPO)
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8047/8327/9103
FAX: 06181-88-8786
DSN Phone: 322-8047/8327/9103
DSN FAX: 322-8786
Comments: Hours of Operation: 0730-1600

Name: Traffic Manager Information
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8147/9323
FAX: 06181-888786
DSN Phone: 322-8147/9323
DSN FAX: 322-8786

Name: Transcar
Phone: 0130-842030 (toll free)

Name: Vehicle Processing Center
Address: Mainz-Kastel
Phone: 06134-69303
FAX: 06134-63579
DSN Phone: 334-2723
Comments: POVs are delivered and readied for pick-up at the Vehicle Processing Center. It is strongly recommended that customers wishing to pick-up their POVs arrive as early as possible to ensure all processing can be completed in one day.

Name: Vehicle Registration
Address: Building 48, Pioneer Kaserne
Phone: 06181-88-8115
DSN Phone: 322-8115
Comments: Both Vehicle Registration and the Inspection Point are found at the Building 48, Pioneer Kaserne. Office hours for Vehicle Registration are Monday, Tuesday, Wednesday and Friday from 0800 to 1500 and Thursdays from 1000-1700. Vehicle Inspection Point office hours are Monday through Friday from 0730 to 1530. The Vehicle Inspection Point is closed on German and American holidays.

POV Out-Bound Shipments

For more information on this subject:
<http://www.mtmc.army.mil>

Customers shipping a POV should report to the Installation Transportation Office (ITO) upon receipt of orders. Arrangements for shipment of a POV is made at the same time as the transportation appointment for shipment of Household Goods. A Request for Transportation Services (RTS) is prepared by the PPPO for shipment of the customer's POV. It is the responsibility of the customer to then contact Mainz Kastel VPC to arrange for an appointment (PPPO can provide you with directions to Mainz Kastel VPC). Customers wishing to ship a vehicle at their own expense are encouraged to research the possibilities; the transportation clerks do not have information or know the cost for this service. A motorcycle can be shipped as a POV or can be included in household goods shipment. When included in household goods shipment, another vehicle can be shipped at government expense if authorized on the PCS orders. The MTMC Pamphlet, "Shipping Your POV" can be printed from the above website.

Name: Installation Transportation Officer (ITO)
Address: Pioneer Kaserne, Bldg. 4
Phone: 06181-88-8761
FAX: 06181-88-8786
DSN Phone: 322-8761
DSN FAX: 322-8786

Name: Personal Property Processing Officer (PPPO)
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-8410
FAX: 06181-88-8786
DSN Phone: 322-8410
DSN FAX: 322-8786

Name: Traffic Manager Information
Address: Pioneer Kaserne, Bldg. 4, Second Floor
Phone: 06181-88-9323/8147
FAX: 06181-888786
DSN Phone: 322-8147/9323
DSN FAX: 322-8786

Name: Vehicle Processing Center
Address: Mainz-Kastel
Phone: 334-2723 or CIV 06134-69303

POV Claims

Name: Legal Claims
Address: Pioneer Kaserne, Bldg. 4
Phone: 06181-88-8392
DSN Phone: 322-8392
Comments: Call the Legal Claims Office for information about walk-in and appointment hours as well as the documentation required to process a claim.

Pet Boarding/Kennels

The Veterinary Clinic can provide information about local kennels. The Vet Clinic does not offer boarding.

Name: Veterinary Services
Address: New Argonner Kaserne, Bldg. 255
Phone: 06181-88-8160
DSN Phone: 322-8160

Pet Licensing

Animal registration and immunization of all dogs and cats owned by military and US civilian personnel

is required by USAREUR regulation. Owners must register pets within 2 weeks upon arrival in 414th BSB. Pets are required to have a current rabies shot (less than 12 months prior to arrival). It is recommended that all vaccinations be up-to-date. Please hand carry all records.

Remember that many airlines have restriction on flying pets during the summer and under specific weather conditions. Be prepared to make alternate arrangements. Consult the airline for more specific information.

According to new laws passed by the German government, certain breeds of dogs, categorized as "fighting dogs" are under general prohibitions against breeding, trading and obtaining. The specific breeds involved and the specific prohibitions differ according to the state of residence. U.S. Citizens under the jurisdiction of the U.S. military must comply with these laws as well. For the most current information on this subject, please see contact the Hanau Veterinarian Clinic.

Name: Veterinary Services
Address: New Argonner Kaserne, Bldg. 255
Phone: 06181-88-8160
DSN Phone: 322-8160

Pet Quarantines

As long as all shots are current and all papers are updated, there is no mandated quarantine.

Veterinary Services

Pet owners should bring previous veterinary records with them during inprocessing. Pets must be registered within 2 weeks upon arrival in the 414th BSB. The Hanau Vet Clinic cannot provide emergency care, therefore, you should obtain a list of local veterinarians that provide full services. A list is available from the Hanau Vet Clinic. There are a number of qualified civilian veterinarians located in the Hanau area. Most German doctors speak some English or have English speaking personnel. Locations and phone numbers are available in the 104th ASG Telephone Guide.

Pet Transportation

If a pet is to be sent out of Germany, the owner must inform his or her PAC and fill out the necessary documents. Pets require a health certificate issued within 10 days of flying. Pet space is not always available through AMC; a commercial pet shipper

may be needed. During the summer months, many airlines do not allow the shipping of pets. Plan ahead, this could add to your PCS expenses.

PCS Reporting Procedures

After processing through the 64th Replacement Detachment at Rhein Main Air Force Base near Frankfurt, you and your family will travel to Hanau by contracted bus service. If you are picked up from the Frankfurt airport by your sponsor, you must first process through the 64th replacement detachment as well and then proceed to ITC. Your first stop in Hanau will be at the Inprocessing Training Center (ITC), Pioneer Kaserne, building 9, where community inprocessing begins IAW USAREUR Reg 612-1. Following a short briefing and collection of records and documents, you will be released to your unit. Your sponsor should be informed to meet you at ITC for transportation to your lodging location. Civilians will not process through 64th Replacement Detachment and will be picked up at the airport by their sponsors. You will spend your first day processing into your unit. On the second day you will return to ITC and start community inprocessing. The first stop is the Central Processing Facility (CPF), building 4. The following items are required to inprocess at the CPF: -Reassignment Orders, amendments, and endorsement from the 64th RRD -Military Personnel Records (MPRJ), or related documents for officers -Assignment memorandum issued at unit on the first day - Medical, Dental and Veterinary Records -Finance Packet, receipts for all travel expenses and statement(s) of non-availability of government quarters -Receipts for any advanced payments -DD Form 788 (POV shipping document) -Termination of (previous) government quarters assignment -Your unit mailing address -Spouse's rental or mortgage agreement -DA Form 4187 from unit authorizing BAS for SSG and below -Completed DD Form 2560 if requesting advance pay. After inprocessing at the CPF you will return to ITC for 10 consecutive days of community orientation and training. When released from ITC, all of your immediate personal and professional affairs should be in order. Family members are encouraged to participate in community orientation briefings, along with the sponsor, provided space is available. Child care is not provided at ITC, so be sure to register online prior to your arrival. Personnel attending ITC classes may utilize hourly child care slots at the CDC's once their child has been registered with Central Registration. These slots may also be utilized by spouses needing to take the driver's orientation and license exam. Family members arriving on deferred travel are

required to report to the CPF, with the sponsor, within five duty days following arrival for supplemental inprocessing. These family members may also participate in ITC classes on a space available basis. The the ITC staff for more information.

Separation Procedures

Community Out-processing Briefings are held bi-weekly. These briefings are designed to assist soldiers in having a stress-free transition. Call the CPF for times and place of briefings.

Community outprocessing is initiated at the CPF, building 4, Pioneer Kaserne. When you have completed the outprocessing checklist and have the approval of your commander or designated representative, you may complete final outprocessing at the CPF. At this time you will be issued your port call ticket and collect requested advance payments if you are PCSing. With the CPF's stamp on the installation clearance record, separating soldiers will receive their DD Forms 214 from the Transition Center and then proceed to the finance workcenter for their pay (all in building 4).

Name: Central Processing Facility
Address: Bldg. 4, Pioneer Kaserne
Phone: 06181-88-8034
DSN Phone: 322-8034

Billeting

OVERVIEW OF ACCOMMODATIONS: 414th BSB Facilities: The main reception desk for Hanau Lodging is located at the Argonner Inn on New Argonner Kaserne. The desk is open 24 hours a day, 7 days a week, except holidays. Holiday hours will be posted. All facilities are run from the main desk. Argonner Inn is primarily for use by single persons and couples, however families may be placed in adjacent rooms. This location offers its guests comfortable, naturally furnished rooms with private baths. Each room is equipped with a TV, VCR, clock radio, commercial telephone, iron, ironing board, hair dryer and small refrigerator. Two VIP suites and one junior suite are available for individuals of the rank O6 and above. Pioneer Inn is intended for used by authorized families consisting of three or more persons. Each of these spacious apartments consists of a large living/dining area, kitchen (refrigerator, sinks, stovetop and microwave), private baths and up to four bedrooms. Laundry facilities are located in the building and several playgrounds are nearby. These units are fully furnished and come with TV,

VCR, clock radio, commercial telephone, iron, ironing board, and hair dryer. The Gelnhausen Hotel, part of the Hanau Lodging room inventory, is located in Gelnhausen, just 15 minutes from our main reception at Argonner Inn, and is operated as a satellite guesthouse. Registration and all transactions are completed at Argonner Inn. This historical building has units that are the essence of a European gasthaus: quaint and comfortable. Each room comes with TV, VCR, clock radio, commercial telephone, iron, ironing board, hair dryer and small refrigerator. Laundry facilities and a vending room are located within the building for use by our guests. Military facilities, to include a commissary and MWR video store, are minutes away in the housing area at the base of the hill where the inn is located.

RESERVATIONS: Although you can contact Army Lodging at 1-800-GO-ARMY-1 for information, it is recommended that when booking a room you contact the Hanau Lodging main office directly at 011-49-6181-9550, 011-49-6181-88-1700, or 01149-6181-88-8357; DSN 322-1700, or 322-8357; FAX 011-49-6181-955-195 or 011-49-6181-955-197 or by e-mail (see below for address). Reservations can be made up to sixty days in advance but are subject to prioritized placement guidelines, which are open to all ID card holders. When making reservations, please have all personal information available such as social security number, arrival and departure dates, number of people, pets, and special needs. In case of non-availability Hanau Lodging will provide phone numbers and assistance with nearby German hotels. All individuals on orders must contact Hanau Lodging main reception at Argonner Inn for availability status or statements of non-availability. Statements of non-availability will be issued in accordance with guidelines as detailed in the AR 210-50. Please contact Hanau Lodging for current rates and charges. Whatever reason brings you to the Hanau area, the friendly staff of Hanau Lodging is eager to assist you and your family.

Name: Hanau Lodging
Address: New Argonner, Building 203 (Main Reception)
Phone: 06181-9550/8357/1700
FAX: 06181-955195/955197
DSN Phone: 322-8357/9550/1700
E-Mail: hanau.lodging@hanau.army.mil

Unaccompanied PCS

Visit your local ACS and request a Standard Installation Topic Exchange Service (SITES) packet.

This information will be up-to-date and deal specifically with your new installation. If you are a single soldier and relocating to Germany, make sure you request a sponsor. You may request a sponsor via the web by visiting the 1 PERSCOM Gateway to Sponsorship site listed in the BEFORE YOU MOVE section. Your sponsor will be able to tell you about your new unit. If you are married and unaccompanied, you must start early. Be sure to take into consideration the needs of family members remaining CONUS for both short and long periods of time. Talk to your local ACS Relocation Program about support resources for your family while you are apart. Your sponsor, ACS, and other support agencies will do their part to assist you with all means available. Deal with the stress of the relocation process right up front, problems encountered later will seem less urgent. Don't try to do it alone! Use all of the resources available and make your relocation as smooth as possible.

Support Services

Support Services Overview

There are a number of support services for soldiers, DoD civilians, retirees, and family members in the Hanau military community. Check with your local ACS for complete details.

Family Centers

The Family Outreach Center on Armstrong Kasernes, as well as the Family Center on Pioneer Kaserne in Hanau can provide you with assistance and all of the necessary information to establish and maintain family support groups. They have relaxing atmospheres with a number of interesting activities and classes. The centers are available for special events.

Name: ACS Family Center
Address: Bldg. 9, Pioneer Kaserne, Hanau
Phone: 06181-88-8965/8963
DSN Phone: 322-8965/8963

Name: Outreach Center
Address: Buedingen, Armstrong Kaserne, Bldg 2207
Phone: 06042-80-786
FAX: 06042-80-804
DSN Phone: 321-4786
DSN FAX: 321-4804

Name: Wolfgang Outreach Center
Address: Wolfgang Kaserne, Building 514
City: Hanau
Phone: 06181-885311
DSN Phone: 322-5311

Information and Referral

Name: Information and Referral
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-8965
FAX: 06181-88-8587
DSN Phone: 322-8965
DSN FAX: 322-8587
Comments: I & R provides a wide range of information about community services and resources. Let us help you find the service you need.

Financial Assistance Programs

Name: Financial Readiness
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-9523
FAX: 06181-88-8587
DSN Phone: 322-9523
DSN FAX: 322-8587
Comments: The Financial Readiness program provides education and training through counseling and financial assessments for ID Card holders. Classes in Financial Budgeting, Money Management, and Checkbook Writing are conducted every month. Individual appointments and classes are available both in Hanau and Buedingen.

Emergency Assistance

Name: American Red Cross
Address: Pioneer Kaserne, Building 4
City: Hanau
Phone: 06181-55455
DSN Phone: 322-1760/8205
Comments: The Red Cross is a vital link to families around the world. They offer emergency services to the military community as well as other community services. One of the primary missions of the American Red Cross is to provide emergency communications for active duty members and their families. Normally, communication is limited to messages involving critical illness or death of an immediate family member or grandparents. Immediate family normally includes mother, father, brother, sister, spouse, children or only living relative. The exception to this is notification of the birth of the member's child. The Red Cross will verify the situation directly with official sources such as doctor, hospital or funeral home. See your local Red Cross about specific procedures.

Name: Army Emergency Relief (AER)
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-8097
FAX: 06181-88-8587
DSN Phone: 322-8097
DSN FAX: 322-8587
Comments: AER provides emergency financial assistance to service members, their families, retirees, and widows/widowers and orphans of service members. Assistance is provided in the form of interest free loans, grants, or combinations loan/grant. AER scholarships are available for children and spouses of service members.

Family Advocacy

There are a number of agencies which handle wellness and family advocacy issues: Chaplains, Medical Dispensary, Social Work Services, Red Cross and ACS offer many services and classes that relate to family issues.

Name: Family Advocacy - ACS
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-9526
FAX: 06181-88-8587
DSN Phone: 322-9526
DSN FAX: 322-8587

Name: New Parent Support Program
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-888042
DSN Phone: 322-8042
Comments: The New Parent Support Program is a professional team of counselors who provide caring and supportive services to military families with children from prenatal to three years of age. The trained, supervised home visitors have extensive knowledge of the issues confronting parents today. These home visitors are sensitive to the unique challenges facing military families. Through a variety of programs including home visits, support groups and parenting classes, the New Parent Support Program will help you learn to cope with stress, isolation, post-deployment reunions and the everyday demands of parenthood. All Army and other military families expecting a child or with children from prenatal to three years old are eligible to participate free of charge in all of the services offered.

Name: Social Work Services
Address: Pioneer Kaserne, Bldg 26
Phone: 06181-88-9027/8766
FAX: 06181-88-9164
DSN Phone: 322-9027/8766
DSN FAX: 322-9164
E-Mail: wilhitev@cmtymail.104asg.army.mil

Single Member Services

Better Opportunities for Single Soldiers (BOSS) in the 414th BSB is designed to: discuss, develop, and present strategies for the most important issues affecting soldiers' leisure-time activities. Its goal is to raise the morale and improve the quality of life for the soldiers residing in the barracks. BOSS maintains a direct line of communication between MWR, AAFES and other organizations and staff with the single soldier. This program is run by single soldiers for single soldiers. The BOSS committee plans and organizes recreational and leisure activities for the single soldier. Meetings are held on the last Tuesday of each month.

Name: Better Opportunities for Single Soldiers
Address: Fliegerhorst Kaserne, Bldg. 1351
City: Erlensee
Phone: 06181-888209
DSN Phone: 322-8209/8391

Support Groups

Name: Alcohol and Drug Abuse Prevention and Control Program (ADAPCP)
Address: Pioneer Kaserne, Bldg 3
Phone: 06181-88-8354/8762
DSN Phone: 322-8354/8762

Name: Alcohol and Drug Abuse Prevention and Control Program (ADAPCP)
Address: Buedingen, Armstrong Kaserne, Bldg 2237
Phone: 06042-80-830/796
DSN Phone: 321-4830/4796
Comments: Also known as the Community Counseling Centers (CCC), ADAPCPs provide alcohol and drug abuse screening, counseling and referral services on an out-patient basis for military and civilian personnel and their family members. Support is also available for family and friends of substance abusers.

Name: Alcoholics Anonymous
Phone: 06181-441467
Comments: Meetings are held every night of the week in the Hanau area. Call the Hotline for times and locations. Alanon meetings also are available, call for information.

Name: Breastfeeding Support Group
Address: ACS
Phone: 06181-88-9526
FAX: 06181-88-8587
DSN Phone: 322-9526
DSN FAX: 322-8587
Comments: Contact ACS for times and locations. Classes are offered in both Hanau and Buedingen.

Name: EFMP Support Network
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-889526
DSN Phone: 322-9526
Comments: The EFMP Support Network provides an opportunity for exceptional family members and their families to share and receive information and ideas. The Network can also receive additional support and plan activities. The Support Network affords a time and place to make connections among other families and Exceptional Family Members within the community.

Name: EFMP Support Network
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-889526
DSN Phone: 322-9526
Comments: The EFMP Support Network provides an opportunity for exceptional family members and their families to share and receive information and ideas. The Network can also receive additional support and plan activities. The Support Network affords a time and place to make connections among other families and Exceptional Family Members within the community. Call the EFMP office to find out times and dates of meetings.

Name: Parenting Without a Partner
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-9526
FAX: 06181-88-8587
DSN Phone: 322-9526
DSN FAX: 322-8587
Comments: Parenting Without a Partner is a support group for single parents, designed to provide education, social support, positive parenting skills, strengthen family ties, enhance verbal harmony at home and reduce stress.

Name: Parents, Infants, Networking and Support
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-888042
DSN Phone: 322-8042
Comments: Parent, Infants, Networking and Support, also known as PINS, is a group for new parents. Participants include parents of infants, up to 1 year old. Group members get together to share information and ideas, find out about resources available, and spend time with other adults. Facilitators of the group include New Parent Support Program staff and volunteers who have backgrounds in early childhood development, counseling and nursing and so have a great deal of information available to share. Interested families can contact the New Parent Support Program to find out about the next meeting times and dates.

Name: Single Parent Support Group
Address: Pioneer Kaserne, Building 9
City: Hanau
Phone: 06181-888042
DSN Phone: 322-8042
Comments: The Single Parent Support Group offers single parents the opportunity to meet others with similar concerns, share information and ideas and problem-solve on issues faced by single parents. The Support Group is sponsored by the New Parent Support Program and so has trained counselors available to answer questions, inform of community resources and advocate for the interests of single parents. Call the New Parent Support Program for information on times and dates

Morale, Welfare, and Recreation

Morale, Welfare, and Recreation (MWR) primarily consists of community and family activities and is managed by the Director of Community Activities (DCA). MWR is your point of contact for most of the happenings within the Hanau military community. MWR publishes a monthly magazine, the Connection, for the 104th ASG. The Connection will keep you informed of fests, activities, sporting events, arts and crafts classes, plays and shows, evening entertainment and so much more! The 414th BSB club system offers fine dining and a variety of evening entertainment. A variety of events are scheduled throughout the month.

Name: American Sampler Craft Shop
Address: Wolfgang Kaserne, Bldg 545
City: Hanau
Phone: 06181-88-8082
FAX: 06181-573722
DSN Phone: 322-8082
DSN FAX: 322-9618
Comments: The Arts and Crafts Center provides tools, instruction and supplies for industrial arts, woodworking and refinishing. The center specializes in quilting, ceramics, framing, photography, photo processing, portrait studio, plaque service, painting, drawing, rubber stamping, home decor, print-making, children's crafts and much more. The center is constantly expanding its range of services.

Name: Armstrong Fitness Center
Address: Armstrong Kaserne, Bldg. 1422
City: Buedingen
Phone: 06042-80-737
FAX: 06181-889618/572925
DSN Phone: 321-4737
DSN FAX: 322-9618

Name: Auto Crafts Center
Address: Grossauheim Kaserne, Bldg 625
City: Hanau
Phone: 06181-88-8247
FAX: 06181-889618
DSN Phone: 322-8247
DSN FAX: 322-9618

Comments:
The Auto Crafts Center offers classes and individual instruction to assist the amateur as well as experienced mechanic in performing auto maintenance and repairs. Professional equipment and hand tools are available for use. The shop features seven lifts and complete tire and brake equipment. The Auto Craft Center also has a towing service available at very reasonable prices and covers a large area surrounding Hanau.

Name: Buedingen Library
Address: Armstrong Kaserne, Bldg 2207
City: Buedingen 09076
Phone: 06042-80-739
DSN Phone: 321-4739

Comments:
Library materials available for loan include: a wide selection of books, compact discs, video cassettes, video disks, audio cassettes, catalogs, encyclopedias, media kits, foreign language cassettes and periodicals. InterLibrary Loan services from other USAREUR libraries are offered as well. Various displays to honor ethnic observances and special programs are available throughout the year.

Hours of Operation:
Monday through Wednesday and Friday 1100 to 1800
Thursday 1200 to 1900
Saturday 1100 to 1800
Sunday and Federal Holidays Closed

Name: Cardwell Fitness Center
Address: Cardwell Housing Area, Bldg 1281
Phone: 06181-88-9546
FAX: 06181-889618/572925
DSN Phone: 322-9546
DSN FAX: 322-9618

Name: Five Pfennig Dinner Theater and Dance Studio
Address: Old Argonner Kaserne, Bldg 405
City: Hanau
Phone: 06181-88-8209
FAX: 06181-88-8031
DSN Phone: 322-8209
DSN FAX: 322-8031

E-Mail: 5pfennig@hanau.army.mil

Comments:
This is an award-winning theater that is constantly upgrading its stage and surrounding areas. The program is always looking for volunteers in the following areas: actors, musicians, singers, dancers, ushers and technicians. Call or email if interested in participating. Shows are produced year round, including musicals, comedies, dramas and children's theater. For those interesting in attending the shows, there is sneak preview (show only), opening night gala (with special menu, complimentary champagne and interaction with cast, etc), wine and cheese nights and regular dinner theater performances. Tickets are sold at the Music Center, the Theater box office and by e-mail at the above e-mail address.

The Dance Studio is located on the second floor on the opposite side of the theater. Classes are offered in ballet as well as tap and jazz dance. The classes are for ages four through adult. The weekly classes are generally fifty minutes in length and culminate with the annual dance recital held in the Spring. Register at the Music Center.

Name: Fliegerhorst Fitness Center
Address: Fliegerhorst Kaserne, Bldg 1376
City: Erlensee
Phone: 06183-51-672/725
FAX: 06181-88-9618/572925
DSN Phone: 322-7672/7725
DSN FAX: 322-9618

Name: Floodzone
Address: Pioneer Kaserne, Bldg. 41
Phone: 06181-88-8565
FAX: 06181-55628
DSN Phone: 322-8565
Comments: Operating Hours: Wednesday, Thursday & Sunday 1100-1330 & 1630 - 2000 Friday & Saturday 1630-2400 The Flood Zone specializes in BBQ foods. So the next time you get a craving for southern specialties, stop on in. There are pool tables, dart boards, amusement machines, video games, dance floor and more.

Name: Hanau Main Library
Address: Pioneer Kaserne, Bldg 5, Second Floor
City: Hanau
Phone: 06181-88-8715/9033
DSN Phone: 322-8715/9033
Comments: Library materials available for loan include: a wide selection of books, compact discs, video cassettes, video disks, audio cassettes, foreign language cassettes, catalogs, encyclopedias, media kits and foreign language cassettes and periodicals. InterLibrary Loan Services from other USAREUR libraries are offered as well. The Library is constantly expanding its number of internet stations. The Main library also features word processing stations. Programs include story hours for preschool children which include arts and crafts for children. Various displays to honor ethnic observances and special programs are available throughout the year. Hours of Operation: Monday through Wednesday 1000 to 2000 Thursday 1200 to 2000 Saturday, Sunday, and Federal Holidays 1100 to 1800 Friday Closed

Name: Hanau Outdoor Recreation Center
Address: Old Argonner Kaserne, Bldg. 459
City: Hanau
Phone: 06181-88-8891
FAX: 06181-574413
DSN Phone: 322-9981
DSN FAX: 322-9618
Comments: Hanau Outdoor Recreation rents all types of equipment to include tents, canopies, cots, coolers, lanterns, sleeping bags, canoes, kayaks, life vests, bicycles, skis, fishing equipment, golf clubs, horseshoe sets, and volleyballs. Outdoor Rec also rents vehicles from compact economy vehicles to station wagons and vans. Outdoor Recreation also features many trips to various areas in Europe including shopping trips, skiing trips and sightseeing trips. The center also provides reduced-rate tickets to play at local German golf courses.

Name: Hessen Bowl
Address: Wolfgang Kaserne, Bldg 551
Phone: 06181-88-8638/8534
DSN Phone: 322-8638/8534
Comments: The Bowling Center offers a complete bowling program for beginners and experts, singles and families, serious and recreational bowlers. The center rents bowling shoes, sells soft drinks, selected food items, and miscellaneous bowling aids.

Name: Illusions Roller Rink
Address: Wolfgang Shopping Complex, Bldg. 552
Phone: 06181-572146
FAX: 06181-51269
DSN Phone: 322-9013
Comments: The Roller Rink offers inline skates as well as roller skates for a rental fee. You may bring your own skates. They host special functions such as birthday and unit parties. A new roller hockey league has just started for youth ages 7 to 14. The Roller Rink is open: Wednesdays and Thursdays from 1630 to 2000; Fridays from 1600 to 2400; Saturdays from 1200 to 2400; and Sundays from 1300 to 2000.

Name: Pioneer Fitness Center
Address: Pioneer Kaserne, Bldg 41
City: Hanau
Phone: 06181-88-8197
FAX: 06181-88-9618/572925
DSN Phone: 322-8197
DSN FAX: 322-9618

Name: Rod & Gun Club
Address: Bldg. 685
City: Grossauheim
Phone: 06181-51485
FAX: 06181-51575
DSN Phone: 322-8153

Comments:
The Rod & Gun Club offers theme dinners throughout the week:
Wednesday is "All You Can Eat" Spagetti Night;
Thursday is Steak Night;
Friday is Seafood Night;
Saturday is Schnitzel Night;
and Sunday is Pur Country Karaoke.
The club offers a variety of music but focuses on Country & Western with a DJ on Friday & Saturday. Pool tournaments are held every Wednesday.
Other entertainment available: dartboards, amusement machines, video games, and more.

Name: Sports Office
Address: Old Argonner Kaserne, Bldg. 454, Room 9
City: Hanau
Phone: 06181-88-9045
FAX: 06181-88-9618/572925
DSN Phone: 322-9045
DSN FAX: 322-9618

Comments:
The Sports Office supervises four fitness centers, which are each, open at least 80 hours per week. The centers are used for aerobic and fitness classes, basketball and volleyball. The center's primary use is self-directed activities. Each fitness center features state-of-the-art equipment that addresses cardiovascular, muscular endurance and muscular strength needs. The Sports Office conducts unit level team sports leagues in volleyball, basketball, flag football, and softball. Community level sports are offered in the same sports along with soccer and many individual sports such as boxing, track and field, fun runs, racquetball, tennis, wrestling, and aerobathons. Certified Personal Trainers are available in all fitness centers to assist soldiers and civilians with fitness programs designed to meet their goals.

Name: The International
Address: Fliegerhorst Kaserne, Bldg. 1355
Phone: 06183-917611/10
FAX: 06183-917630
DSN Phone: 322-7509/7266
Comments: FOUR CORNERS - restaurant Daily Operating Hours: 1700-2100 Ala Cart Menu Club i lounge Operating Hours: Monday Wednesday 1600-2300 Thursday - Saturday 1500-0200 Sunday 1500-2300 Offers theme nights: Monday-Movie night with free popcorn and bar snacks; Tuesday-Amateur night where you entertain us from solo to large groups, DJs, or bands; Wednesday-Bingo night, cards on sale at 1700 hrs and game starts at 1900 hrs; Friday-R&B/Salsa; Saturday-Linda s Carraoke, pick from 8000 songs, \$2 cover charge; Sunday-Bingo night, cards on sale at 1500 hrs and game starts at 1900 hrs. TOUCH OF CLASS Catering Telephone: 06183-917619 DSN: 322-7206 Accepts reservations for Hails and Farewells, receptions, conferences, etc. A GAMES ROOM is also located in the International. It is equipped with a pool table, dartboards, amusement machines, video games, and the CyberZone.

Chapel Services and Programs

SEE RELIGIOUS PROGRAMS

Drug and Alcohol

The Alcohol and Drug Abuse Prevention and Control Program (ADAPCP) provides alcohol and drug abuse screening, counseling, and referral service on an out-patient basis for military and civilian personnel and their family members. Support is also available for family and friends of substance abusers. They also have information on drug and alcohol related support groups.

Name: Alcohol Drug Abuse Prevention Control Program (ADAPCP)
Address: Pioneer Kaserne, Bldg 3
Phone: 06181-88-8354
DSN Phone: 322-8354

Name: Alcohol and Drug Abuse Prevention and Support Program
Address: Armstrong Kaserne, Building 2237
City: Buedingen
Phone: 06042-80830
DSN Phone: 321-4830

Legal Assistance

Name: Legal Assistance Office
Address: Pioneer Kaserne, Bldg 4
Phone: 06181-88-8993
DSN Phone: 322-8993
Comments: The Judge Advocate General (JAG) Office provides general legal assistance in personal legal matters for soldiers, their families and other authorized personnel.

Child And Teen Services

Child and Teen Services Overview

For more information on this subject:
Register for Child Care On-Line!
<http://www.hanau.army.mil>

THERE IS CURRENTLY A CHILD CARE WAITING LIST FOR ALL AGES OF CHILDREN. THE AVERAGE WAIT IS 5 MONTHS, BUT SPECIFIC TIMES VARY ACCORDING TO THE AGE OF THE CHILD. Child Development Services (CDS) is dedicated to providing a safe, happy, and healthy environment for your child. Their goal is to provide quality developmental care for all children ages 6 weeks to 12 years old. Staff members receive training in First Aid and CPR. They also receive 38 hours of instruction in child development through training sessions, workshops, seminars, and on-the-job training.

Name: Central Child/Youth Registration Office
Address: Pioneer Kaserne, Bldg 4, Room 108
City: Hanau
Phone: 06181-88-9144
FAX: 06181-88-8370
DSN Phone: 322-9144
DSN FAX: 322-8370
E-Mail: cys414hanau@hanau.army.mil
WWW Link: http://www.hanau.army.mil

Comments:

Enrolling your child in any CDS or Youth Services (YS) program begins with a visit to the Central Registration Office. The registration process includes verification of current, original shot records; one emergency designee (not the parents); and a complete registration packet. A current physical must be submitted within 30 days of enrollment. Physicals completed in the States within the past year may be used for registration. Children with special needs, i.e. asthma, food or other allergies, receiving medication, must have medical documentation prior to registration. The current yearly registration fee is \$15.00 per child or \$35.00 for families of three children or more. Dual Military parents and Single Soldier parents are required to provide a copy of their Family Care Plans within thirty days of registration. If you are planning on having a child, or are pregnant, you can get on the waiting list for infant care. A babysitting referral list is also available. The list includes information about teen babysitters who have received training in various areas including CPR and First Aid.

IF YOU WILL NEED CHILD CARE UPON ARRIVAL, IT IS IMPERATIVE THAT YOU REGISTER AND PLACE YOUR CHILDREN ON THE WAITING LIST TODAY. THERE IS CURRENTLY A CHILD CARE WAITING LIST FOR ALL AGES. YOU CAN REGISTER ON LINE THROUGH OUR COMMUNITY WEB PAGE. DO NOT DELAY, THE SOONER YOU REGISTER, THE SOONER CHILD CARE WILL BE AVAILABLE AFTER YOU ARRIVE! YOU MUST STILL MAKE AN APPOINTMENT WITH THE CENTRAL REGISTRATION OFFICE UPON ARRIVAL IN HANAU AFTER REGISTERING ONLINE.

supervised home visitors have extensive knowledge of the issues confronting parents today. These home visitors are sensitive to the unique challenges facing military families. Through a variety of programs including home visits, support groups and parenting classes, the New Parent Support Program will help you learn to cope with stress, isolation, post-deployment reunions and the everyday demands of parenthood.

Name: New Parent Support Program
Address: Pioneer Kaserne, Bldg 9
Phone: 06181-88-8042
DSN Phone: 322-8042

Child Care Programs - on Installation

Dual military and single parents should register children on line as soon as possible. Currently there are waiting lists for child care for all age groups. The sooner you register your children, the sooner you will have child care after you arrive in the community. Hourly care is available at Argonner, Buedingen, and Gelnhausen CDCs. Child care options on the economy in Germany are much more limited than CONUS. German mothers typically do not work until their children are 3 years old and so the need for child care is much less resulting in fewer resources.

Name: Argonner Child Development Center
Address: Old Argonner, Bldg 417
Phone: 06181-88-8083
FAX: 06181-88-8099
DSN Phone: 322-8083
DSN FAX: 322-8089
Comments: Programs offered at the Argonner CDC include: Full Day Infant, Full Day Toddler, Full Day Preschool, Part Day Preschool (0800-1030 or 1200-1430), Hourly Care/Drop-In, and Kindergarten Program.

Name: Buedingen Child Development Center
Address: Armstrong Barracks, Bldg 2223
Phone: 06042-80-746
FAX: 06042-80-757
DSN Phone: 321-4746
DSN FAX: 321-4757

New Parent Program

The New Parent Support Program is a professional team of counselors who provide caring and supportive services to military families with children from prenatal to three years of age. Our trained,

Name: Fliegerhorst Child Development Center
Address: Fliegerhorst Kaserne, Bldg 1381
Phone: 06183-1304
FAX: 06183-802785
DSN Phone: 322-7821

Name: Gelnhausen Child Development Center
Address: Coleman Housing, Bldg. 1838
Phone: 06051-4169
FAX: 06051-471356

Child Care Programs - Community

Name: Family Child Care (FCC)
Address: Pioneer Kaserne, Bldg 3
Phone: 06181-88-8458
FAX: 06181-88-8202
DSN Phone: 322-8458
DSN FAX: 322-8202
Comments: FCC is a home-based child care program which trains and certifies individuals to provide child care in their homes for more than 10 hours per week for up to six children. This program offers a unique opportunity for persons living in government quarters to earn money by providing child care in their home. If you are looking for employment in this area, contact the Family Child Care office.

Things To Do - Clubs and Social

SEE THINGS TO DO RECREATION AND SPORTS

Things To Do - Recreation and Sports

The 414th BSB Youth Services consists of two school age centers and two teen centers. The YS sports program conducts registration seasonally for baseball, softball, T-ball, soccer, football, cheerleading and basketball. Teams are formed for all age groups. Membership entitles youth to use the YS centers in the 414th BSB and participate in the programs, classes, and trips offered. Sports and recreation programs are scheduled seasonally. Youth must be registered with Central Registration in order to participate in these activities. Annual physicals are required for participation in Youth Services and Sports programs. Contact any of the centers for more information.

Name: Gelnhausen School Age Services
Address: Coleman Housing, Bldg. 1827
Phone: 06051-4307
FAX: 06051-4307

Name: Millennium Teen Center
Address: Bldg. 2205, Armstrong Kaserne
City: Budingen
Phone: 321-4793

Name: Springfield School Age Services
Address: Springfield Housing Area, Bldg. 338
Phone: 06181-88-8155
FAX: 06181-88-9354
DSN Phone: 322-8155
DSN FAX: 322-9354

Name: The Galaxy Teen Center
Address: New Argonner Kaserne, Bldg. 200
Phone: 06181-88-8231
FAX: 06181-573261
DSN Phone: 322-8231
Comments: Families with middle and high school age children may request a Youth Sponsor from the Teen Center. A variety of activities are sponsored by the Galaxy Teen Center. They sponsor specific activities for middle school age youth and teens at specific times of the day.

Schools

In our community we have three Elementary schools, one Middle school and one High School. Department of Defense Dependent Schools (DoDDS) service the 414th BSB. Documents needed for registration are the child's passport/birth certificate, an up-to-date shot record, copy of travel order with family member(s) names listed, sponsor's ID card and school records from previous schools. The school year generally begins around the end of August (before Labor Day) and ends mid June. A detailed calendar may be found on the 414th BSB website. You may print out the registration form from the 414th BSB website.

Name: Argonner Elementary School
Address: Old Argonner Kaserne, Bldg 414
Phone: 06181-88-8374/8819
DSN Phone: 322-8374/8819

Name: Hanau High School
Address: New Argonner Kaserne
Phone: 06181-88-8165/8676
DSN Phone: 322-8165/8676

Name: Hanau Middle School
Address: New Argonner Kaserne
Phone: 06181-88-8647/8649
DSN Phone: 322-8647/8649

Name: Schools Officer
Address: Old Argonner Kaserne, Bldg 451
Phone: 06181-88-1770
DSN Phone: 322-1770

Name: Sportfield Elementary School
Address: Sportfield Housing Area, Bldg 360
Phone: 06181-88-8990/8600
DSN Phone: 322-8990/8600

School Age Care

Name: School Age Services Coordinator
Phone: 06181-88-8155
FAX: 06181-88-9354
DSN Phone: 322-8155
DSN FAX: 322-9354

Religious Programs

A wide range of services are provided at each of the chapels. Contact the chapel nearest you for full details.

Name: Buedingen Chapel
Phone: 06042-80-810
DSN Phone: 321-4810

Name: Fliegerhorst Chapel
Phone: 06183-51-767
DSN Phone: 322-7767

Name: Pioneer Chapel
Phone: 06181-88-1370
DSN Phone: 322-1370

Special Events

SEE THINGS TO DO RECREATION AND SPORTS.

Sponsorship and Support

The Galaxy Teen Center sponsors new youth in our community. To sign your child up for a sponsor, contact the Galaxy Teen Center today!

Youth Employment

For more information on this subject:
<http://www.chrma.hqusaureur.army.mil>

Each year a Summer Hire program is conducted in the community to employ teens in clerical and manual labor positions. Information and applications are distributed through the schools each spring. Information is also available on the CHRMA website beginning in the late spring or contact the ACS Employment Readiness Program Manager.

Youth Centers

Youth Services (YS) offers diversified and wholesome, developmental and recreational programs for youths ages 6 to 19. Programming is separated by school age: Pre-Teen (Elementary School), Junior Teens (Middle School), and Teens (High School). Pre-Teen services are offered at the School Age Services centers. Junior Teens and Teens services are offered at the Galaxy Teen Center and the Millennium Teen Center. All youth must register through Child/Youth Central Registry located on Pioneer Kaserne, Building 4. Day camps are offered during the summer, winter, and spring breaks. Youth participating in the School Age Services programs must have an annual physical on file. Membership entitles youth to use the YS centers in the 414th BSB and participate in the programs, classes, and trips offered.

Name: Galaxy Teen Center
Address: New Argonner Kaserne, Bldg 200
Phone: 06181-88-9037/8231
FAX: 06181-573261
DSN Phone: 322-9037/8231

Name: Gelnhausen YS
Address: Coleman Housing, Bldg. 1827
Phone: 06051-4307

Name: Millennium Teen Center
Address: Armstrong Kaserne, Bldg 2330
Phone: 06042-80-793
FAX: 06042-80793
DSN Phone: 321-4793
DSN FAX: 321-4793
WWW Link: http://www.hanau.army.mil

Name: Springfield Youth Services
Address: Springfield Housing Area, Bldg 338
Phone: 06181-88-8155
DSN Phone: 322-8155

For Teens Only

Hanau is similar to many large cities in the U.S. Different areas of town offer different activities. Hanau is surrounded by many smaller towns which also have their own activities. The most prominent area of town for shopping is the Market Platz. This is a block square, open plaza surrounded by a variety of stores in the next 3 to 4 blocks. Hundreds of stores, from large department stores, specialized clothing stores, to hobby stores and more can be found in the main shopping area. It is easy to reach by bus. A main bus line runs from Pioneer Kaserne to downtown every 30 minutes. DM 5 (\$2.50) can get you there and back. The closest mall is the Hessen Center in Frankfurt. Like in the states, it has clothes stores, jewelry stores, electronics, food and more.

SCHOOLS: Hanau Middle and High School are located on the same campus. Both schools are relatively new, opening in the late 1980's. Both schools completed participation in the National Science Foundation Model Schools Project. This project allowed the schools to become very technologically advanced. Both schools have a large number of computers and technology is a major part of the curriculum. Both the Middle and High Schools follow block schedules, with 90 minute classes over a 2 day schedule. The schools offer a wide variety of coursework for students with various types of needs. Special programs offered include English as a Second Language, Talented and Gifted classes, Special Education classes, and Advanced Placement classes. Approximately 39% of the High School students take some type of Advanced Placement classes. About 90% of High School students indicated the intent to attend college after high school. There are several local associations which offer scholarships to students. Students may also apply for JROTC and National Scholarships.

GRADES: The Middle School uses the traditional grading system. A score of 90 to 100 is an A, 80 to 89 is a B, 70 to 79 is a C, 60 to 69 is a D, and anything below a 59 is failing or an F. Beginning in the 7th grade, there are several classes that Middle School students can take that will earn high school credit. The High School grades using a Grade Point System. A score of 90 to 100 (an A) is a Grade Point of 4, 80 to 90 (a B) is a Grade Point of 3, 70 to 79 (a

C) is a Grade Point of 2, 60 to 69 (a D) is a Grade Point of 1. Students may earn an E for Effort and a Grade Point of 1. Students having scores below 59 receive an F or Grade Point of 0. Advanced Placement and Honors courses are weighted by giving an extra point. The High School has 3 levels of Honor Rolls, the Principle's Honor Roll for those with Grade Points of 4.00 or higher. The High Honor Roll is for students with Grade Points of 3.5 to 3.99. The Honor Roll is achieved by students having a Grade Point average of 3.0 to 3.4. Students graduating in the year 2002 and beyond require a minimum of 22 units distributed as follows: Language Arts - 4 units, Social Studies - 3 units, Science - 3 units, Mathematics - 3 units, Fine Arts - 1 unit, Career Education - 1 unit, Physical Education - 1 unit, Health Education - 1/2 unit, Computer Education - 1 unit, and Electives - 4 1/2 units.

SAT SCORES: Approximately 37% of Hanau High School students took the most recent SAT. The average Math score for Hanau students was 458, compared to the nation average of 511. The average Verbal score for Hanau students was 496, slightly lower than the national average of 505.

DRESS CODE: Students are expected to dress appropriately and in such a way that does not interfere with the educational process. The final determinant of interference will be school personnel. Gang related clothing, symbols or items that promote gang identity or behavior will not be permitted. Clothing or jewelry with symbols of drugs or inappropriate language is not allowed. Tank tops, muscle shirts, tops exposing midriffs, spaghetti straps, very short shorts or dresses are not allowed in school.

EXTRA-CURRICULAR ACTIVITIES: A variety of activities are offered at both the Middle and High Schools. Some of the activities offered at the Middle School include, Student Council, National Junior Honor Society, Literary Magazine, Yearbook, Drama Club, Band and Chorus. The Drama Club annually takes a trip to London to participate in the Shakespeare festival. High School activities include Future Business Leaders of America, Drama Club, Foreign Language Clubs, National Honor Society, Odyssey of the Mind, Band and Chorus. Each grade also has a class activity.

SPORTS: Both the Middle and High Schools offer sports programs as does Youth Services. Middle School sports include exhibition wrestling, basketball, bowling, cross country, volleyball, gymnastics, track and tennis. Middle School students showing exceptional skill may play with high school

teams, although they cannot letter or participate in tournament play. High School sports include basketball, cross country, football, golf, rifle team, soccer, tennis, track and field and volleyball. During the last school year, the golf, cross country and track teams were Division II Champions. The men's cross country team went on to win the European Championship. The men's basketball team came in second in the European Championships. Cheerleading is available for the football and basketball teams.

RECREATIONAL ACTIVITIES: The Galaxy Teen Center and Youth Services offer a number of activities for teens. The Galaxy Youth Center is open daily. Middle School hours are from 1500 to 1700. High School hours are from 1700 to 1900. During school breaks, the Teen Center has programming including swimming, skiing and other trips, as well as in-house activities. Also offered through Youth Services is the Cardwell School of the Arts. Currently they are offering instruction in Karate, Tae Kwon Do, and Swimming. The Youth Services Sports program offers baseball, softball, soccer, football, cheerleading and basketball, depending upon the season. There are a number of activities that take place in the local communities. In-line skating is a popular activity. The Illusions Roller Rink has just begun a roller hockey league. Various communities offer skate days when 1 or more roads are closed to the driving public and open only to skaters and boarders. Several communities have skate parks that are open to the public and free of charge. Swimming is another popular activity. The Hanau area has a number of lakes for summer swimming. During the winter months, several communities have indoor/outdoor pools. Contact the Relocation Assistance Program for further information.

EMPLOYMENT/VOLUNTEER OPPORTUNITIES: Several options exist for employment in the area. The commissary allows students to bag once they are 14 years old. The Civilian Personnel Office coordinates a Summer Youth Hire for students 15 years and older. The Red Cross offers babysitting classes leading to certification. Volunteers of all ages are welcome and services are coordinated by the Installation Volunteer Coordinator, 322-9110. Volunteer experiences allow students to gain work skills, experience and references for the future.

DRIVER'S LICENSE: In order to obtain a USAREUR license, you must have a valid state-side license or complete the German Driving Course and procedure. Obtaining a license through the German

procedure is quite costly, approximately DM 3000. Liability insurance is mandatory in Germany. The rates are quite expensive and vary according to several factors, including the driver's age.

SAFETY ISSUES/ CURFEW HOURS: The USAREUR Supervision policy is based upon grade level. Youth in grade 6 may be left alone at home for a period not to exceed 3 hours with ready access to adult supervision. They may also babysit siblings. Youth in grades 7 through 9 may be left alone up to 6 hours, but not overnight. They may babysit siblings as well as other children. Youth in grades 10 through 12 may be left home alone for up to 3 days, but must have a neighbor or friend check at least twice daily. They must also have telephone access to a neighbor or friend and know the whereabouts of at least one parent. For more detailed information on this policy, talk to the Family Advocacy Program or Military Police. Exceptions to this policy are not granted. Violations of this policy may result in a variety of consequences. If the violation is also a violation of German law, the offender may be prosecuted through the German legal system. The BSB Commander has the authority to impose consequences for violating regulations up to and including removal of the individual from Germany.

There are several safety issues for students living in Germany. As German residents, we must abide by German bicycle law. All bicycles are required to have white front and red rear lights, a warning bell, front and rear wheel spoke reflectors, pedal reflectors, front and rear fender reflectors, and front and rear braking systems. In addition, cyclists must wear a helmet while on the installation. In-line skaters and skate boarders are also required to wear helmets, as well as other protective gear including wrist protectors, elbow and knee pads.

Gang activity is not an issue in the 414th BSB. There have been no reported gang-related incidents or criminal activity attributed to gang members in the past year.

TEEN TO TEEN: (Hanau Middle School)

On behalf of the teens of Hanau, Germany, we would like to welcome you to our community. We would like to tell you about some of the historical places and sites in our local area, as well as the places we like to go to hang out and have fun.

There are several castles and museums within an hour of Hanau. Frankfurt, which is only a short train ride away, has several museums which are fun to go

to. There is also a great shopping area in downtown Frankfurt where you can buy the latest European fashions, shoes, and CD's.

Here in Hanau, two of the best places where we hang out are the bowling alley and the skating rink. It's best to go on Saturday night between 7:00 and 10:00. That's the best time to meet new and interesting people.

Hop in your hoopty, gas it up, and head to Wurzburg Mall! This is the absolute, best place to go for American shopping. It is one of the newest shopping complexes in the Army and has a Taco Bell to satisfy your craving for Mexican food and a Subway. They also have Burger King, Anthony's Pizza, and Popeye's, but we also have those here in Hanau.

The best place to go to have a good time and get away from it all is the Teen Center. They go on fantastic trips, have parties, and offer different activities each month. Some of the trips go to theme parks, while others to go Spain, Africa, France and other great places.

Looking forward to seeing you around Hanau!

TEEN TO TEEN (Hanau High School)

Welcome to Hanau. Let me welcome you to a place where teens can have fun if you get out of the house and seek it. The teens in Hanau are friendly and will welcome you with arms open to Hanau. I know that you probably think this is the worst place you could have been sent to and you're going to be bored to death. But you're wrong. Hanau is a place where you can have fun if you get out of the house and seek it. The teens in Hanau are friendly and willing to welcome you with open arms because we are always looking for new teens.

Take advantage of the facilities offered for teens. On the main post there is a bowling alley and skating rink that you're sure to meet people at and have a little fun. Of course the PX, commissary, sports store, bank, and Burger King are also located on Wolfgang Kaserne. The theater is located on Pioneer Kaserne, which is in waling distance from four housing areas (Pioneer, New ARgonner, Old Argonner, and Sportfield). It plays the most recent movies and is open 7 days a week except on holidays. (Which would be expected of a military facility) The library is also located on Pioneer Kaserne for when you have those big school projects or if you just want to enjoy a good book, or send e-mail back home to some friends. If you want a snack after the

commissary is closed the shoppette is also located in the same area. One of the palces where you will probably have the most fun is at the Galaxy or Millennium Teen Centers. The teen centers are where you could have loads of fun if you are with the right people. They serve snack after school to the middle school and high school teens. (None of the cracker and cheese, real food) We are always sponsoring dances, lock ins, and trips for the teens. During the spring break, the Galaxy Teen Center will be taking the high schoolers to Spain.

The one thing that I did forget to mention is school. If you are middle schoolers, of course you'll be going to Hanau Middle School, which is 6th - 8th grade. Of course the High School is 9th - 12th grade. Both schools have the best teachers and are well taken care of. Both schools offer the best music program and a choice between different languages to take. The high school offers JROTC for those who want to go into a career of the Army. But I'll let you find out the rest for yourself.

Hope to see you around and once again, welcome to Hanau.

Name: Galaxy Teen Center
Address: New Argonner Kaserne, Bldg 200
Phone: 06181-88-8231
DSN Phone: 322-8231

Name: Millennium Teen Center
Address: Bldg. 2205, Armstrong Kaserne
City: Budingen
Phone: 321-4793

Survival Tips For First Termers

Survival Tips for First Termers Overview

Start Saving Now !!!! All PCS moves will cost money. Experts say 3 to 6 months pay in reserve should cover emergencies as they arise. Request a sponsor from your new installation as soon as possible. He/She should be able to answer most of your questions. Stop by your local ACS and request a SITES packet for your new installation. Attend their overseas orientation classes to get an idea of what life will be like overseas. While you are at it, sign up for classes that will teach you the tricks of veteran PCSers. If you anticipate needing child care, register online at the 414th BSB website.

As soon as you arrive to your new assignment contact ACS; we have helpful information. Obtain a mailing address. Your sponsor can set up a mail box on your behalf with a copy of your orders. Send out change of address letters to all of your creditors, magazine subscriptions and anyone owing you money. Make a list of company addresses, telephone numbers and account numbers. Leave a forwarding address with the post office and your old unit. Gather all important documents, papers, records, wills, power of attorneys, your children's school and shot records, and family medical records; **HAND CARRY THESE THROUGHOUT THE RELOCATION PROCESS.** Ask questions of finance personnel; they can assist you (in depth) with money matters. It is time to do a little cleaning, go through all of your items that you are preparing to ship. Determine if they are necessary, if not get rid of them. Now may be a good time to make some extra cash; have a garage sale.

Sometimes service members try to beat the system and bring over non-command sponsored dependents. **DON'T DO IT!** You are not guaranteed command sponsorship and until you receive it, you will not be authorized housing, financial entitlements, etc. Trying to bring over non-command sponsored dependents can result in financial overload. See your local Personnel Action Center for more information about command sponsorship.

Before You Move

For more information on this subject:
Sponsorship Gateway to Europe
<http://www.sgate.hqusaureur.army.mil>

USAREUR has begun a new internet based Sponsorship Gateway to Europe in order to improve the sponsorship program. You may access this program at the web-site listed. S-GATE provides information about your sponsor, community, and family travel actions. You may also contact the Relocation Assistance program and request assistance in obtaining a sponsor. Your sponsor can assist in the process of reassignment by answering many of your questions. Your sponsor may also set up a post office box for you at your new location with a copy of your orders. If you have teens, request a sponsor for your child from the Galaxy Teen Center.

NEW

Effective July 2, 2001, the State Department now requires both parents' consent to obtain passports for overseas travel of children under age 14. Both parents must now sign children's passport application forms, unless one parent is unavailable because of

geographical separation, divorce or other circumstances. In this case, the parent applying for a child's passport needs a signed, nonnotarized letter or statement from the absent parent that provides permission to take the child or children overseas. For more information see the State Department website or contact your local Personnel Services Battalion.

Name: US Department of State
WWW Link: http://travel.state.gov/passport_services.html

After You Arrive

*Contact your sponsor as soon as possible. *Visit the finance office. *Come by ACS for community information and assistance. *Attend the Newcomers' Orientation, so you can become familiar with programs available to you and your family. *Contact your Family Housing Office. *Notify transportation of your arrival, so you can arrange for delivery of household goods. *Contact your loved ones to notify them that you have arrived at your new duty station. Talk to the cadre at ITC about the best place to purchase German phone cards.

Reporting Procedures

Your first stop in Hanau will be at the Inprocessing Training Center (ITC). A bus will meet you at the 64th Replacement Detachment at Rhein Main and bring you and your family to ITC on Pioneer Kaserne, Bldg 9. They will take care of your required training and immediate inprocessing needs. If you are met by your sponsor at the airport, you must still report to 64th before leaving Frankfurt and to ITC once you reach Hanau. Your second stop will be at the Central Processing Facility, located on Pioneer Kaserne, Bldg 4. When you arrive at CPF, please have the following items: Military Personnel Records (201 File) Assignment Memorandum DD Form 788 (POV shipping document) DA Form 31 (leave form)

SAVE ALL OF YOUR TRAVEL RECEIPTS!

Travel Planning

It is critical that each family member be listed on your orders. Without command sponsorship, you will not be reimbursed for airfare and you will not be able to obtain housing. Do not attempt to bring family members until they are on your orders. Family members must complete an EFMP screening before they can become command sponsored.

Vehicle Ownership

There are a few regulations that apply to POVs registered in Germany. All POVs must have a first-aid kit and a warning triangle that meets or exceeds German legal requirements. German law also requires that infants and children under 12 (or under 49lbs.) use a child restraining device (car seat) that meets or exceeds German standards. Seat belts in Germany are mandatory for every person in the car (back seat included). You can be fined for not wearing seat belts. Insurance companies can refuse to pay for injuries received in an accident if you were not wearing your seat belts at the time. A drivers' orientation class and exam is mandatory prior to obtaining a USAREUR POV license. To register a POV, you must have a USAREUR POV driver's license. Automobile insurance in Germany is expensive, before buying insurance, shop around and compare prices.

Housing and Billeting

While you wait for your permanent quarters you will be housed in billeting. Billeting in the 414th BSB has a very high occupancy rate, which means you will probably spend some time in a local German hotel. Hotels and some of the billeting on post do not

have cooking facilities. Be prepared to eat at restaurants while in the Hotels. This can become very costly and is a primary reason why you will want family members to come on deferred travel orders if you have an extended wait for quarters. You will need to have Euro available to pay for any meals on the economy.

All service members on accompanied tours are placed in government quarters if they are available. Service members and their families only are authorized to live off post when the community is experiencing extreme housing shortages or due to special exceptions to policy.

Money Matters

The Army will provide you with dislocation allowance and up to two months Basic Allowance for Housing (BAH). CAUTION: Don't take an advance pay unless it is absolutely essential. You will have to pay this back with monthly deductions from your pay check. This will reduce your monthly funds and may effect your budget in a negative manner. The Financial Readiness Program Manager is available to assist you with planning for the costs associated with a PCS move. Contact your local ACS for an appointment with a financial counselor.

At A Glance

Facility/Services Summary

<i>--Officer and Enlisted Population--</i>			
Active Duty Officer	400	Active Duty Warrant Officer	167
Guard Reserve Officer		Guard Reserve Warrant Officer	
Retired (Officer and Enlisted)	97	Foreign Service Officers	
Active Duty Enlisted	4082	Guard Reserve Enlisted	
Foreign Service Enlisted			
<i>--Civilians--</i>			
Civil Service		Wage Grade	
Non-Appropriated Funds		Family Members -on and off Installation-	6200
<i>--Family Services--</i>			
Family Centers	2	Teen Centers	4
Child Day Care	4	Family Child Care Certified Homes	25
Total Child Capacity	318	Total Child Capacity	150
Average Waiting List Time -Months-	5		
<i>--Other Services--</i>			
Commissary	2	Exchanges	2
Shoppettes	4	Gas Stations	1
Movie Theaters	2	Banks and Credit Unions	4
McDonalds/Burger King	1	Other i.e. Exchange concessionaires	11

Housing Summary

<i>--Officer Housing--</i>			
Senior Officer Waiting		Senior Officer 3 Bed Room	1
Senior Officer 4 Bed Room	1	Senior Officer Other	1
Company Grade Officer Waiting		Company Grade Officer 2 Bed Room	2
Company Grade Officer 3 Bed Room	3	Company Grade Officer 4 Bed Room	3
Company Grade Officer Other	1	BOQ	0
<i>--Enlisted Housing--</i>			
Senior Enlisted Waiting		Senior Enlisted 3 Bed Room	3
Senior Enlisted 4 Bed Room	3	Senior Enlisted Other	2
Enlisted Waiting		Enlisted 2 Bed Room	1
Enlisted 3 Bed Room	2	Enlisted Other	1
BEQ	0	Transient Lodging Facilities	65

Education Summary

<i>Name</i>	<i>Numbers</i>
Elementary School	3
Jr High/Middle School	1
High School	1

Local Community Summary

<i>Type of Housing</i>	<i>Avg.</i>	<i>Low</i>	<i>High</i>
Apartment Rent	1400	800	1600
House Rent	1700	1600	2500
House Price - Single Family			
Townhouse/Condominium Price			

Medical and Dental Summary

<i>--Medical Facilities--</i>					
Medical Treatment Facilities	Y	Number of Beds	0	Medical Clinic	1
Alcohol	N	Allergy	Y	Audiology	Y
Cardiology	N	Coronary care	N	Dermatology	N
Dietary	Y	Emergency room	N	Endocrinology	N
Family Practice	Y	General surgery	N	Gynecology	Y
HIV Unit	N	Hematology	N	Immunization	Y
Infect Disease	N	Intensive Care	N	Laboratory	Y
Mental Health	Y	Neonatal Intensive Care Unit	N	Nuclear Medicine	N
Nephrology	N	Neurology	N	Neurosurgery	N
Obstetrics	N	Oncology	N	Ophthalmology	Y
Optometry	Y	Orthopedics	N	Otolaryngology	N
Pathology	N	Pediatrics	Y	Physical Therapy	Y
Podiatry	N	Primary Care	Y	Radiology	Y
Rheumatology	N	Urology	N		
<i>--Dental Facilities--</i>					
Dental Clinics	2	Adolescent	Y	Endodontics	Y
General Dentistry	Y	Oral Surgery	Y	Orthodontics	Y
Pedodontist	Y	Periodontics	Y		

Relocation and Support Services Summary

<i>--Military Clubs--</i>			
Officers Club	0	Non-Commissioned Officers Club	5
Enlisted Club	0		
<i>--Recreation--</i>			
Arts and Crafts	1	Automobile Hobby Centers	1
Bowling Centers	2	Recreational Centers	0
Libraries	2	Music and Theater Locations	1
<i>--Physical Fitness/Sports--</i>			
9 Hole Golf Courses	0	18 Hole Golf Courses	0
Gyms/Physical Fitness Centers	4	Jogging Paths	12
Tennis Clubs/Courts	4	Tennis Courts - Lighted	1
Swimming Pools - Public	0		
<i>--Nature/Outdoor Activities--</i>			
Outdoor Recreation Centers	1	Campgrounds	0
Fishing Areas	1	Horse Stables	0

APPENDIX

Disclaimer

Presentation of direct or indirect links to products, services or vendors does not constitute endorsement by the Department of Defense. We have provided links to these sites because they have information that may be of interest to our users. These links are presented for informational purposes only. You are encouraged to thoroughly investigate and evaluate items of interest prior to entering into contractual obligations.